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Sheikh Hamad Al Thani

Chief Executive Officer







CEO Update | Highlights This Quarter

Total revenue for the quarter grew vs. previous year's quarter for the fifth consecutive quarter in a row

Vodafone has grown both service revenue and subscribers YoY driven by strong preto-post migrations and the success of postpaid value propositions (Red and Flex). Consumer and enterprise postpaid subscribers grew YoY by 27.1% for the quarter

Launch of Vodafone Giganet – the network for the **future** is our promise to pioneer the latest technology and digital innovation

Made the region's first successful 5G live call at the National Museum of Qatar between HF the Minister of Transport & Communications of Qatar and the Secretary General of the ITU in Switzerland

Fibre access network roll out on track 100% homes passed in several strategic areas, including the Pearl, Lusail, West Bay, and Msheireb and the commercial launch of GigaHome

Delivering Shareholder Value

Cash dividend of 5% approved at the AGA on 4 March 2019 (QR 0.25 per share) totalling to QR 211.4m



Brett Goschen

Chief Financial Officer







Q1 FY19 Key points to note & Highlights

Key items impacting FY19 Q1 YoY comparisons:

- 1. Change to Prepaid subscriber definition to align to ITU resulting in 303k higher opening prepaid subscribers
- 2. IFRS 16 application from 1 January 2019 increases EBITDA by QR 22m and decreases Net Profit by QR 2m

Strong Quarterly Financial Performance led by 27% postpaid subscriber growth and cost optimisation

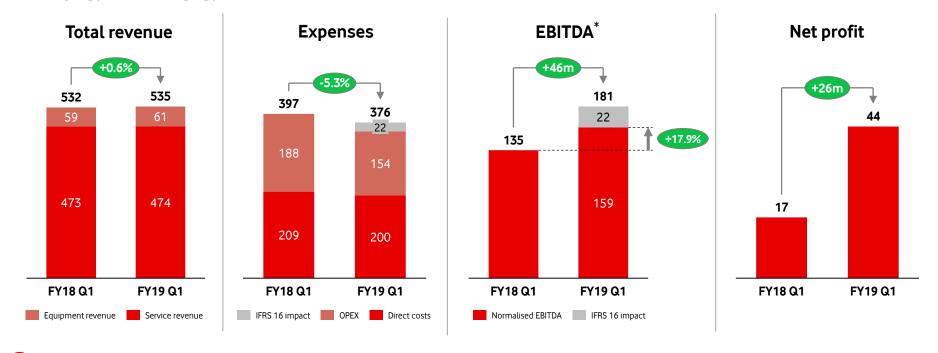
EBITDA margin (excluding equipment and IFRS 16) **exceeds 31%**

Highest Net Profit of QR 44m and QR 26m increase YoY



Quarterly Financial Performance (Year on Year) (QR m)

FY19 Q1 v FY18 Q1



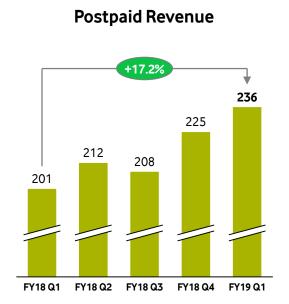
- **1** Total Revenue increased by 0.6% driven by postpaid subscriber growth offset by a declining prepaid market
- **Expenses (normalised for IFRS 16) 5.3% lower** due to cost optimisation program and lower equipment costs offset by higher postpaid acquisition costs
- **EBITDA (normalised for IFRS 16) 17.9% higher** due to higher net service revenue, lower expenses and Msheireb margin
- Net profit QR 26m higher driven by higher EBITDA

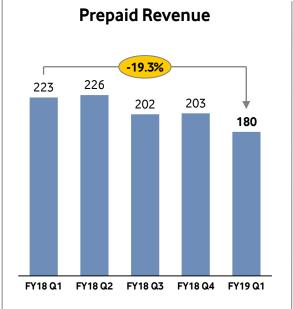


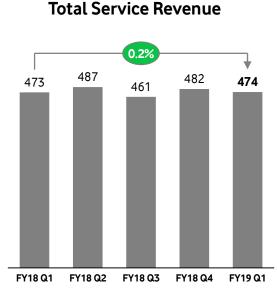
* before industry fees

Service Revenue (QR m)

FY19 Q1 v FY18 Q1







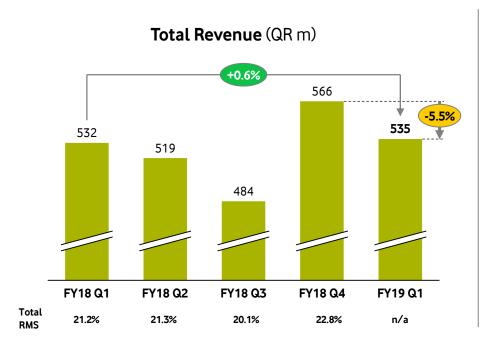
Service Revenue 0.2% higher YoY:

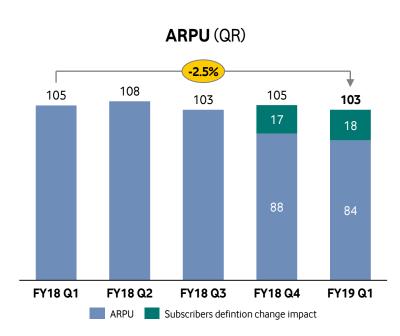
- 1 Postpaid revenue increased by 17.2% primarily due to growth in subscribers
- 2 Prepaid revenue 19.3% lower due to pre to post migration, reduction of local termination rates and a declining prepaid market
- 3 Service revenue remained stable YoY in line with market trends



Total Revenue & ARPU

FY19 Q1 v FY18 Q1



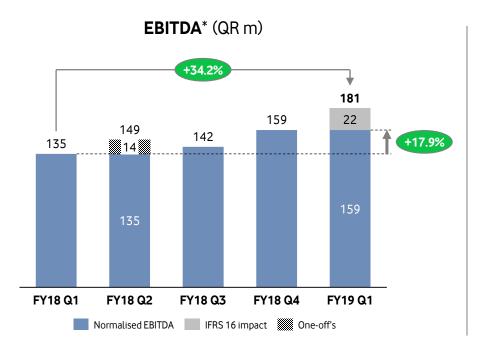


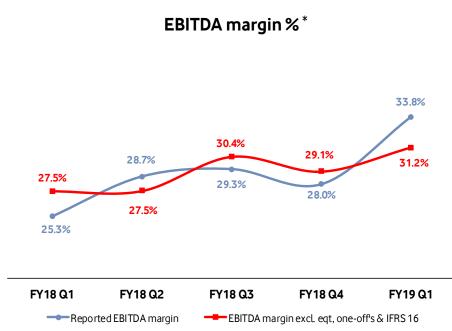
- Total revenue decreased 5.5% QoQ due to lower handset sales and prepaid revenue partially offset by postpaid growth
- Normalised ARPU QR 2 lower YoY primarily due to reduction in termination rates



EBITDA & Underlying EBITDA margin

FY19 Q1 v FY18 Q1





- Normalised EBITDA increases 17.9% due to higher net service revenue, continued cost optimisation and Msheireb margin
- Normalised EBITDA margin of 31.2% excluding equipment business and IFRS 16 impact, highest ever

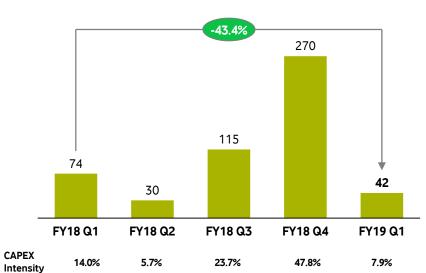


* before industry fees

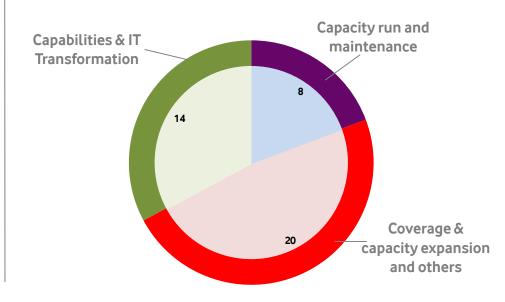
CAPEX (QR m)

FY19 Q1 v FY18 Q1





Quarterly CAPEX Mix



CAPEX investment QR 42m focusing on:

- 1 Mobile and fixed coverage expansion
- 2 Investments to maintain the network
- 3 Development of new commercial capabilities and products



Statement of income

Period ended 31 March 2019

	Thre	Three months ended			
QR m	31 Mar 19	31 Mar 18	YoY		
Revenue	535	532	3		
Interconnection and other direct expenses	(200)	(209)	9		
Employee salaries and benefits	(55)	(60)	5		
Network, rentals and other operational expenses	(99)	(128)	28		
Earnings before financing income/costs, tax,					
depreciation, amortisation and industry fee	181	135	46		
Industry fee	(4)	(1)	(3)		
Earnings before financing income/costs, tax,					
depreciation and amortisation	176	133	43		
Depreciation	(79)	(65)	(14)		
Amortisation	(41)	(44)	2		
Loss on disposal of property, plant and equipment	-	(0)	0		
Operating profit	56	24	32		
Wakala contract cost	(8)	(6)	(2)		
Other financing costs	(6)	(1)	(5)		
Profit from mudaraba	1	0	1		
Profit for the period	44	17	26		
Basic and diluted earnings per share					
(in QR per share)	0.05	0.02	0.03		

Commentary YoY:

- Revenue increased by QR 3m driven by postpaid and equipment revenue offset by impact of a declining prepaid market
- Interconnect and other direct expenses decreased by QR 9m due to reduction in mobile termination rates and cost optimisation initiatives
- Employee salaries and benefits QR 5m lower due to lower headcount
- Network, rentals and other operational expenses QR 28m lower, underlying excluding IFRS 16 QR 7m lower due to cost optimisation initiatives
- Depreciation and amortization QR 12m higher due to IFRS 16 impact (QR 20m) and higher CAPEX partially offset by revision of useful economic lives of assets
- Other financing costs increased by QR 5m due to discounting of IFRS 16 lease liabilities



Statement of Financial Position

As at 31 March 2019

QRm	Mar-19	Dec-18	Var
Property, plant and equipment	1,259	1,292	(34)
Intangible assets	4,404	4,428	(24)
Right of use assets	380	-	380
Trade and other receivables	36	26	11
Total non-current assets	6,080	5,746	333
Inventories	19	35	(16)
Trade and other receivables	331	300	31
Cash and bank balances	208	401	(193)
Total current assets	558	736	(178)
Total assets	6,638	6,483	155
Share capital	4,227	4,227	-
Legal reserve	55	51	3
Retained earnings	140	312	(172)
Total equity	4,422	4,591	(169)
Lease liabilities	369	-	369
Provisions and trade payables	158	156	2
Total non-current liabilities	527	156	371
Wakala contract	828	820	8
Trade and other payables	861	916	(55)
Total current liabilities	1,689	1,736	(47)
Total equity and liabilities	6,638	6,483	155

Assets

- Property, plant and equipment decreased by QR 34m due to depreciation QR 59m offset by CAPEX QR 25m
- Intangible assets declined QR 24m driven by amortization of QR 41m offset by CAPEX of QR 17m
- Right of use assets QR 380m and lease liabilities QR 369m recognised due to adoption of IFRS 16
- Trade and other receivables QR 42m higher due to higher equipment receivables and higher prepayments
- Inventories QR 16m lower due to clearance of handset stock
- Cash and bank balances decreased by QR 193m primarily due to dividend payments (QR 195m)

Equity

• **Equity decreased by QR 169m** due to the declaration of a 5% dividend offset by the net profit for the period of QR 44m

Liabilities

• Current liabilities decreased QR 47m due to higher CAPEX settlements



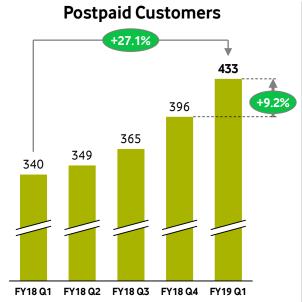


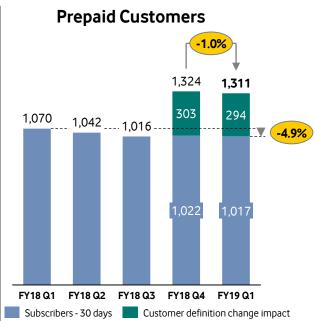


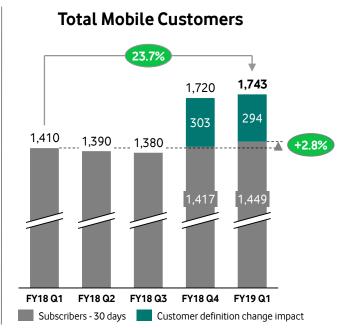


Mobile Customers ('000s)

FY19 Q1 v FY18 Q1







Total Mobile Customers 24% higher YoY (underlying 2.8% higher YoY):

- Postpaid: 27.1% growth led by pre to post migration and popularity of plans
- 2 Prepaid: underlying 4.9% lower due to slowing prepaid market, pre to post migration and reduction in market sim duality



Accounting for leases

Impact

Statement of income (impact of IFRS 16)

Period ended 31 March 2019

New accounting standard for Leases (IFRS 16)

- 1. Long term leased assets are recognised at discounted present value of future payments as an asset with a corresponding lease liability in the balance sheet
- 2. The asset is depreciated and finance costs charged on leased liability (un-winding of discount)
- 3. Effectively, EBITDA increases due to lower OPEX but depreciation and finance costs increase
- 4. Net profit adversely impacted during the initial years due to discounting impact on the higher liability in the initial years (therefore higher finance cost)

 The new standard has impacted accounting for leased site rent, rented properties e.g. stores, duct lease contracts and some capacity leased lines

		Three months ended			
	Reported	IFRS 16	U/L	U/L	
QR m	31 Mar 19	impact	31 Mar 19	YoY	
Revenue	535		535	3	
Interconnection and other direct expenses	(200)		(200)	9	
Employee salaries and benefits	(55)		(55)	5	
Network, rentals and other operational expenses	(99)	(22)	(121)	7	
Earnings before financing income/costs, tax,					
depreciation, amortisation and industry fee	181	(22)	159	24	
Industry fee	(4)	(0)	(5)	(3)	
Earnings before financing income/costs, tax,					
depreciation and amortisation	176	(22)	154	21	
Depreciation	(79)	20	(59)	7	
Amortisation	(41)		(41)	2	
Loss on disposal of property, plant and equipment	-		-	0	
Operating profit	56	(2)	54	30	
Wakala contract cost	(8)		(8)	(2)	
Other financing costs	(6)	4	(2)	(1)	
Profit from mudaraba	1		1	1	
Profit for the period	44	2	46	28	
Basic and diluted earnings per share					
(in QR per share)	0.05		0.05	0.03	



Customer definition change effective 1 January 2019

Prepaid Customer Definition Change

Customer definition

Prepaid

Revised current definition: any customer with a recharge in last 30 days to any chargeable activity in last 90 days

Post-paid

No change

Rationale

Aligning more closely to customer definition of International Telecom Union (ITU) & Communication and Regulatory Authority (CRA)

Impact

Reported opening prepaid subscribers (as at 1 January 2019) increase by 303k, lowering prepaid and overall company ARPU

