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# Executive Summary | Year End Highlights



### **Eight Quarters**

Consecutive YoY quarterly total revenue growth

#### +22% YoY

Net Profit QR 144m for twelve months ended 31 December 2019

# Investments Yielding Positive Results

FTTH access network and 5G investment yielding positive results

### **Heathier Revenue Mix**

Broadband and Postpaid Mobility driving YoY revenue growth

### +1.3pts

Overall revenue share growth YoY of 1.3pts due to strong broadband revenue performance

# 37.5% Mobility

+1pts YoY in FY19 Q3

### **Proposed Dividend**

Dividend of 5% per share totalling to QR 211.4m.
This is subject to shareholder approval in AGA on 24 February 2020



(\*) Note: 12 months trailing as of Q3-2019



# FY 2019 | Financial Performance Highlights

### Service Revenue + 2.4% YoY

Postpaid growth

#### **OPEX 15.3% Lower YoY**

Underlying excl. IFRS16 - 3.1% (Cost Optimisation)

### EBITDA Margin 33.4%

+5.6pp YoY (excl. IFRS16 +1.4pp YoY)

#### CAPEX QR 637m

Highest ever – investments in 5G, fixed & sites

### Net profit + 22% YoY

Underlying excl. IFRS16 - 32%

### Net debt QR 517m

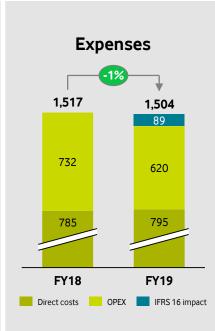
Net debt to EBITDA ratio maintained at 0.73

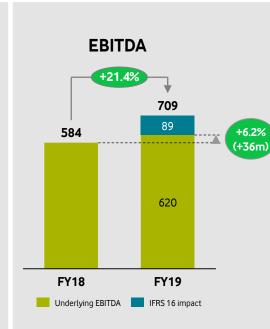


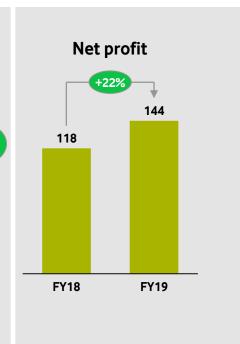
# Financial performance (Year on Year) (QR m)

### **FY19 v FY18**







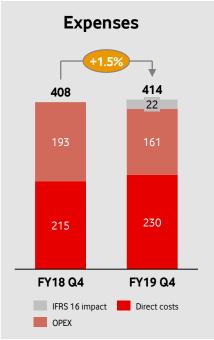


- 1 Total Revenue increased 1.1% as a result of growth in postpaid and broadband subscribers offset by a declining prepaid market and lower equipment sales
- **Expenses (excl. IFRS 16) 1% lower** due to continued cost optimisation despite additional fixed operational costs & higher postpaid subscriber acquisition costs
- **3 EBITDA 21.4% higher** driven by higher service revenue, lower expenses and benefit of IFRS 16
- 4 Net profit increased 22% (underlying 32% excl. IFRS 16) majorly due to underlying EBITDA growth

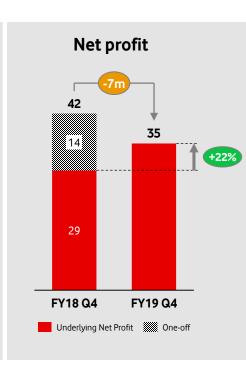


## Quarterly Financial Performance (Year on Year) (QR m)







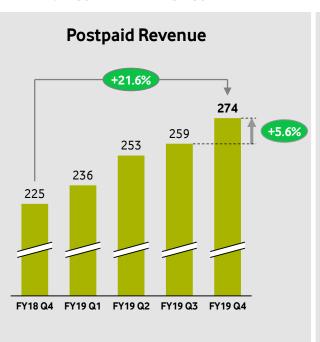


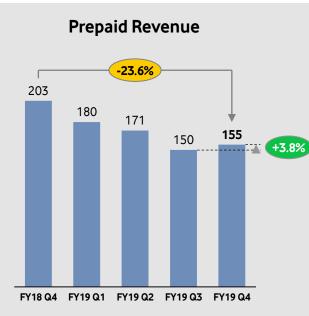
- 1 Total Revenue grew 1% led by service revenue growth 4.8% due to postpaid and broadband subscriber growth offset by lower one-off project revenue
- **Expenses (excl. IFRS 16) increased 1.5%** as a result of higher postpaid acquisition costs partially offset by lower OPEX (Cost optimisation)
- 3 EBITDA (excl. IFRS 16 and one-off) increased 8.7% due to higher service revenue
- 4 Net profit (excl. one-off) 22% higher as a result of EBITDA growth

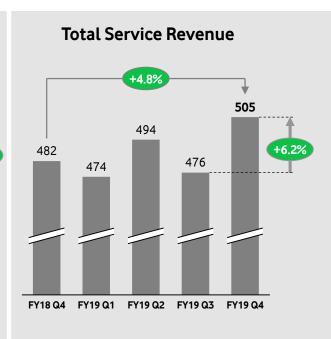


### Service Revenue (QR m)

### FY19 Q4 v FY18 Q4





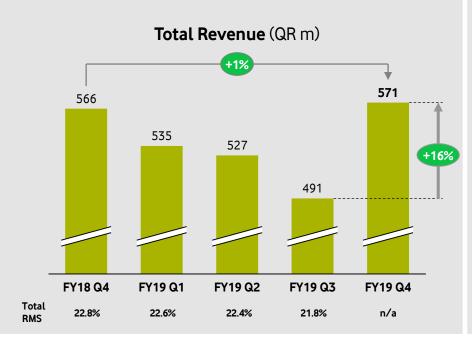


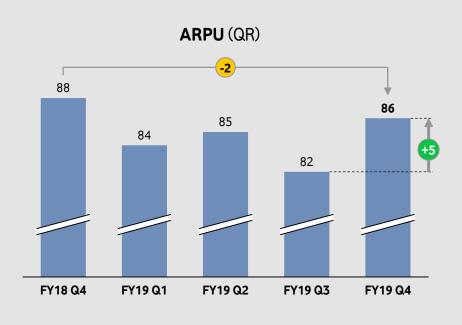
#### Service Revenue increased 4.8% YoY:

- 1 Postpaid revenue grew 21.6% driven by continued growth in subscribers
- 2 Prepaid revenue decreased 23.6% due to reduction of local termination rates, pre-to-post migrations and a declining prepaid market
- 3 Service revenue grew 6.2% QoQ due to higher prepaid (seasonality) and postpaid & high-speed broadband growth (GigaHome)



### **Total Revenue & ARPU**

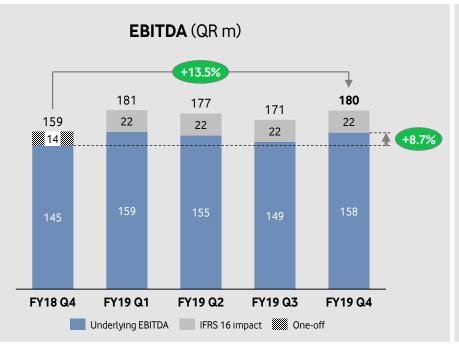


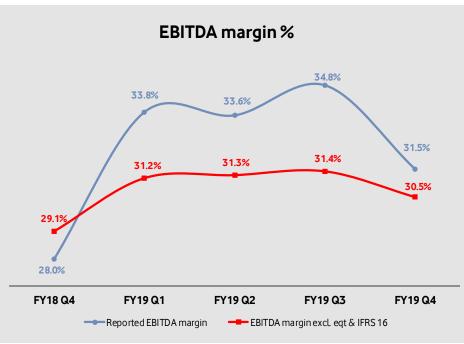


- **Total revenue 16% higher QoQ** driven by growth in service revenue and higher equipment sales
- 2 ARPU increase QR 5 QoQ due to prepaid seasonality and postpaid & broadband growth



# **EBITDA & Underlying EBITDA margin**

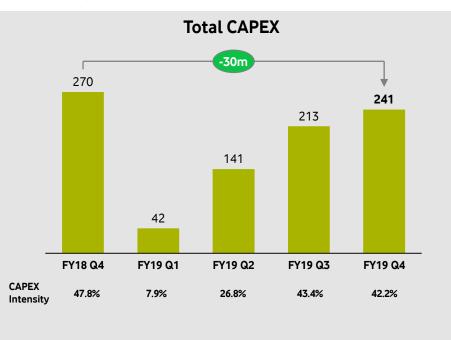


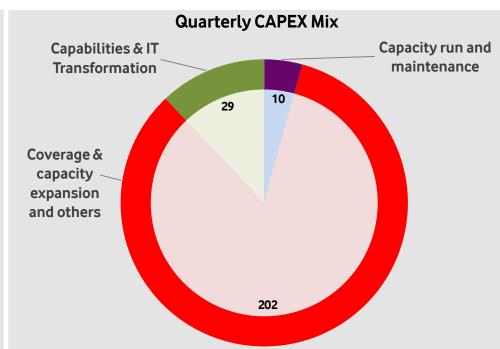


- **EBITDA growth of 13.5%** due to higher service revenue, cost optimisation and benefit of IFRS 16 partially offset by FY18 Q4 one-off margin
- **EBITDA margin of 30.5%** excluding equipment business and IFRS 16 increased 1.4 ppts YoY driven by growth in service revenue and continued cost optimisation

## CAPEX (QR m)

### FY19 Q4 v FY18 Q4





#### CAPEX investment QR 241m focusing on:

- 1 Mobile and fixed coverage expansion
- 2 Investments to maintain the network
- 3 Development of new commercial capabilities and products



### Consolidated statement of income

#### Year ended 31 December 2019

	Year ended		
QRm	31 Dec 19	31 Dec 18	YoY
Revenue	2,125	2,101	23
Interconnection and other direct expenses	(795)	(785)	(11)
Network, rentals and other operational expenses	(393)	(496)	103
Employee salaries and benefits	(227)	(236)	9
Depreciation of property, plant and equipment	(227)	(256)	29
Amortisation of intangible assets	(176)	(169)	(7)
Depreciation of right-of-use assets	(85)	-	(85)
Loss on disposal of property, plant and equipment	-	(0)	0
Industry fee	(18)	(12)	(6)
Operating profit	202	147	55
Finance cost	(34)	(29)	(4)
Other financing costs	(29)	(6)	(23)
Profit from mudaraba	4	5	(2)
Profit for the year	144	118	26
Basic and diluted earnings per share (in QR per share)	0.034	0.028	0.006

#### **Commentary YoY:**

- Revenue increased by QR 23m driven by growth in service revenue QR 45m (postpaid and broadband growth) offset by lower equipment sales QR 22m
- Interconnect and other direct expenses QR 11m higher due to higher postpaid & broadband acquisition costs partially offset by cost optimisation savings
- Network, rentals and other operational expenses decreased by QR 103m mainly due to IFRS 16 benefit and continuing cost optimisation (underlying saving of QR 14m excluding IFRS 16)
- Employee salaries and benefits QR 9m lower
- Depreciation and amortization QR 63m higher due to IFRS 16 impact QR 85m offset by benefit from revision of useful economic lives of assets
- Other financing costs increased by QR 23m due to discounting of IFRS 16 lease liabilities



### Consolidated statement of financial position

#### As at 31 December 2019

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QRm	Dec-19	Dec-18	Var
Property, plant and equipment	1,484	1,292	191
Intangible assets	4,471	4,428	43
Right-of-use assets	358	-	358
Trade and other receivables	37	26	11
Total non-current assets	6,350	5,746	604
Inventories	38	35	3
Trade and other receivables	407	300	107
Cash and bank balances	303	401	(98)
Total current assets	748	736	12
Total assets	7,098	6,483	615
Share capital	4,227	4,227	-
Legal reserve	63	51	11
Retained earnings	230	312	(83)
Total equity	4,519	4,591	(71)
Loans and borrowings	820	-	820
Lease liabilities	253	-	253
Provisions and trade payables	229	156	73
Total non-current liabilities	1,302	156	1,146
Loans and borrowings	-	820	(820)
Lease liabilities	121	-	121
Trade and other payables	1,155	916	240
Total current liabilities	1,276	1,736	(460)
Total equity and liabilities	7,098	6,483	615

#### **Assets**

- Property, plant and equipment increased by QR 191m due to CAPEX QR 418m (Network expansion (sites and 5G deployment) and investment in Fixed) offset by depreciation of QR 227m
- **Intangible assets QR 43m higher** driven by CAPEX of QR 219m (network software deal) offset by amortization of QR 176m
- Right of use assets QR 358m and lease liabilities QR 374m recognised due to adoption of IFRS 16
- Trade and other receivables increased by QR 118m as a result of higher postpaid and equipment receivables
- Cash and bank balances QR 98m lower majorly driven by dividend paid during the year

#### **Equity**

• Equity decreased by QR 71m due to dividend for FY18 (QR 211m) offset by the net profit for the year QR 144m

#### Liabilities

- The Group Wakala facility was refinanced with a local facility of QR 820m
- **Provisions and trade payables increased QR 73m** primarily due to network software multi year deal payable over four years
- Trade and other payables increased QR 240m due to higher CAPEX







## **Mobile Customers and Net Debt**

