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# **Sheikh Hamad Al Thani**

**Chief Executive Officer** 







# **Key Messages | Highlights This Quarter**

Switched on first live 5G Network

and connected the first 5G trial customer with a speed exceeding 1 GBPS

• #1 Mobile Network Performance

according to CRA audit results

Fixed Acceleration on Track

Key enablers in place / fiber rollout underway / commercial value propositions on track

Approval for capital restructure

with MEC and QFMA approved reduction in capital resulting in positive reserves going forward

Building the Foundation for Long-term **Sustainability** 

OPEX & CAPEX rationalization and simplifying the way we work

Delivering **Shareholder Value** 

Q3 Net profit increased QR 123m YoY and underlying margin crosses 30%



# **Brett Goschen**

**Chief Financial Officer** 







# **Key points to note**

Prior year network outage impacting YoY comparisons

> One-off OPEX benefits booked in previous quarters: CY17 Q3 – QR 18m CY18 Q2 – QR 14m

Q3 is a seasonally low Quarter due to holiday period and timing of Eid

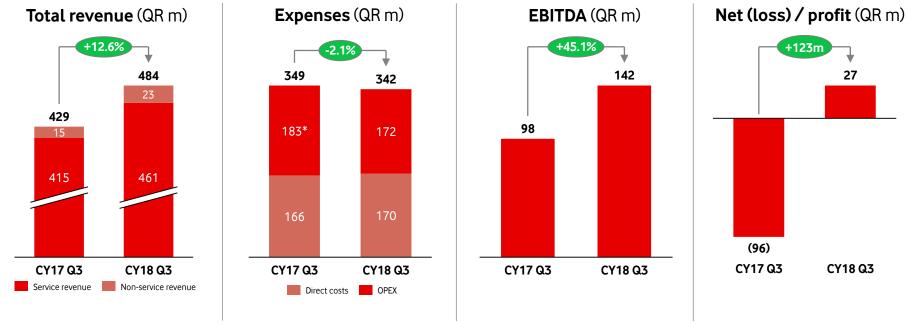
CRA has reduced the local termination rates by 23% from 1 July 2018 Continued focus on rightsizing cost base and CAPEX investments made to reduce expenses going forward

EBITDA margin excluding equipment above 30% for first time ever driven by Cost Optimisation Program



# **Quarterly Financial Performance (Year on Year)**

CY18 Q3 v CY17 Q3



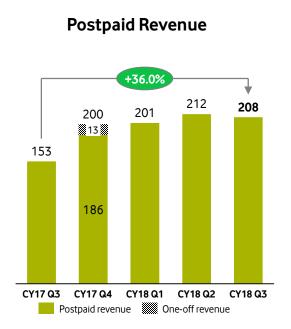
- Total Revenue increased by 12.6% driven by postpaid subscriber growth and network outage impact last year
- Underlying expenses 2.1% lower (excl. one off benefit last year QR18m) due to cost optimisation initiatives, offset by higher equipment sales
- **EBITDA increased by 45%** majorly due to higher revenue and lower expenses
- Net profit QR 123m higher driven by QR 80m lower amortisation costs and higher EBITDA

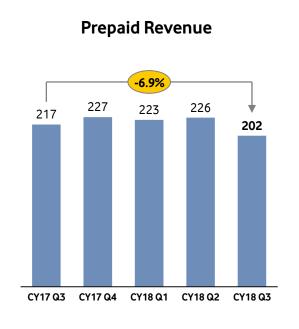


\* Excludes one-off benefit of QR 18m for comparison, the reported OPEX is QR 165m

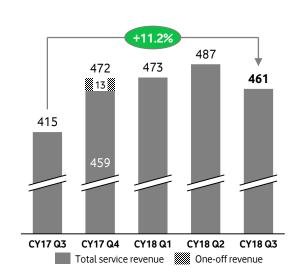
## Service Revenue (QR m)

#### CY18 Q3 v CY17 Q3









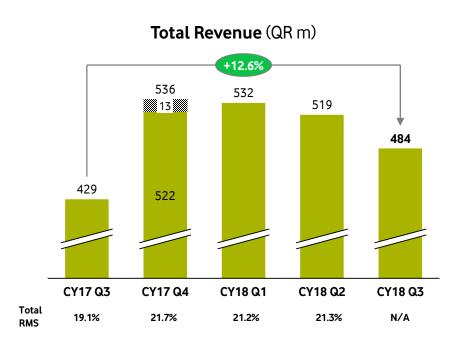
#### Total Service Revenue 11.2% higher YoY:

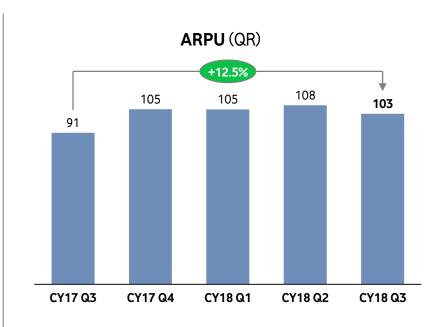
- Postpaid revenue increased by 36% primarily due to growth in subscribers and network outage impact last year
- Prepaid revenue 6.9% lower due to pre to post migration, reduction of local termination rates and the slowing prepaid market
- QoQ Service revenue lower primarily due to seasonality and reduction of local termination rates



## **Total Revenue & ARPU**

#### CY18 Q3 v CY17 Q3



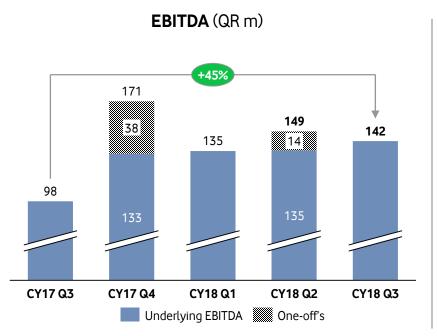


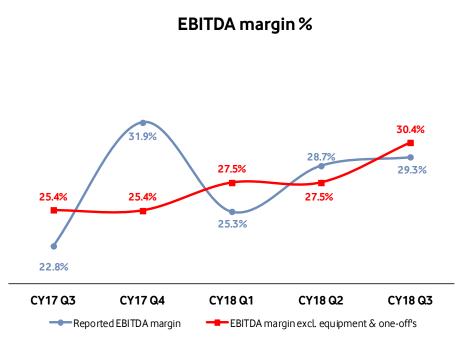
- Total revenue increased 12.6% YoY due to postpaid subscriber growth and network outage impact last year
- Total revenue decreased QoQ due to seasonality, reduction in local termination rates and lower handset sales
- ARPU 12.5% higher YoY driven by an increase in the contribution of postpaid subscribers to the total base



# EBITDA & Underlying EBITDA margin

CY18 Q3 v CY17 Q3



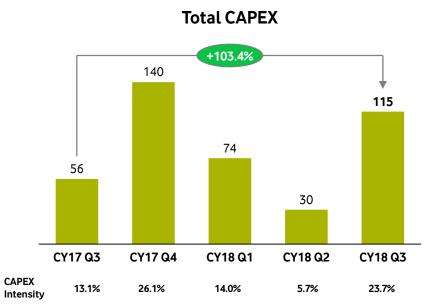


- **EBITDA increases 45%** due to higher service revenue and lower expenses
- **EBITDA margin of 30.4%** excluding equipment business

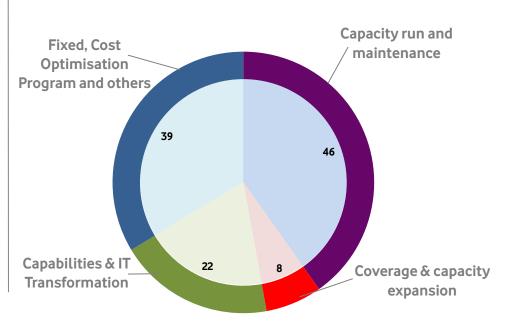


# CAPEX (QR m)

## CY18 Q3 v CY17 Q3



#### Quarterly CAPEX Mix



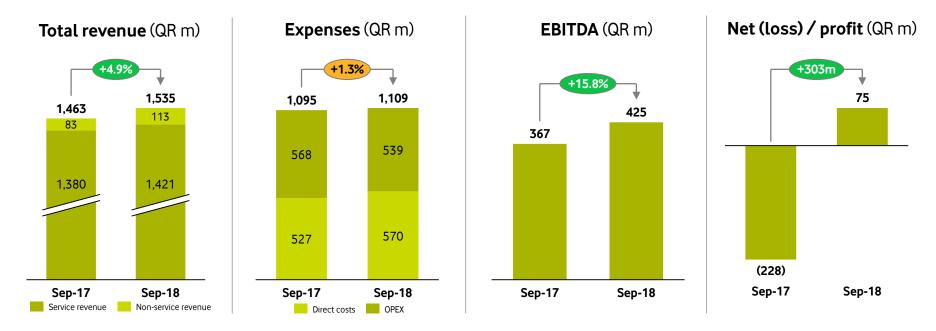
#### **CAPEX investment QR 115m** focusing on:

- Mobile (including 5G) & fixed coverage expansion
- Capacity run including network modernisation
- Development of new commercial capabilities and products
- Investments to reduce future expenses identified by Cost Optimisation Program



# Nine months ended: Financial performance (Year on Year)

#### YTD CY18 v YTD CY17



- Total revenue increased by 4.9% led by growth in postpaid, fixed and higher equipment sales partially offset by lower prepaid revenue
- Higher expenses due to higher equipment sales offset by lower OPEX
- EBITDA increased by 15.8% due to higher revenue and lower OPEX
- **Net profit for nine months is QR 303m higher** driven by EBITDA flow through and lower amortization costs (mobile license extension benefit of QR 239m)



# **Financial Summary**

## For Nine Months ended 30 September 2018

QR m	9m to	9m to	YoY	
(unless otherwise stated)	Sep-18	Sep-17	Growth (%)	
Mobile Customers (000)	1,380	1,389	(0.6%)	
Total Revenue	1,535	1,463	4.9%	
Service Revenue	1,421	1,380	3.0%	
EBITDA	425	367	15.8%	
EBITDA Margin %	27.7%	25.1%	2.6рр	
Net Profit Excl Amortization	138	74	86.3%	
Net Profit / (Loss)	75	(228)	n/a	
Profit (Excl Amortization) per Share (QR)	0.16	0.09	86.3%	
Profit / (Loss) per Share (QR)	0.09	(0.27)	(0.27) <i>n/a</i>	
Capital Expenditure	218	181	(21%)	
Movement in Net Debt	132	144	(8.4%)	

- **Customer Base lower**, largely impacted by slowing prepaid market and reduction in market sim duality
- **Total Revenue increase** led by growth in postpaid, fixed and higher equipment sales partially offset by lower prepaid revenue
- EBITDA margin improved by 2.6pp to 27.7% with an EBITDA increase of 15.8% majorly due to higher revenue and lower OPEX
- Net Profit for nine months is QR 303m higher driven by EBITDA flow through and lower amortisation costs (mobile license extension benefit of QR 239m)
- Capital Expenditure 21% higher
- Net Debt reduced by QR 132m to QR 488m



# **Statement of Financial Position**

## As at 30 September 2018

QRm	Sep-18	Dec-17	Var
Property, plant and equipment	1,176	1,202	(26)
Intangible assets	4,386	4,461	(75)
Trade and other receivables	26	25	2
Total non-current assets	5,589	5,688	(99)
Inventories	14	36	(22)
Trade and other receivables	317	302	15
Cash and cash equivalents	340	199	141
Total current assets	671	536	135
Total assets	6,260	6,225	35
Sharo capital	8,454	8,454	
Share capital	48	0,434 41	- 7
Legal reserve		• •	-
Distributable profits	379	248	132
Accumulated losses	(4,332)	(4,272)	(60)
Total equity	4,550	4,472	78
Wakala contract	827	818	9
Provisions and trade payables	150	158	(8)
Total non-current liabilities	977	976	1
Trade and other payables	733	777	(44)
Total current liability	733	777	(44)
Total equity and liabilities	6,260	6,225	35

#### **Assets**

- **Property, plant and equipment reduced by QR 26m** due to depreciation of QR 192m offset by CAPEX during the period of QR 166m
- Intangible assets declined QR 75m driven by amortization of QR 128m offset by CAPEX during the period of QR 53m
- Inventory reduced by QR 22m due to timing of iPhone launches and sale of stock
- Trade and other receivables increased by QR 15m majorly due to the growing postpaid base

#### Equity

• **Equity increased by QR 78m** due to the net profit for the period of QR 75m and the IFRS 9 opening balance adjustment to the bad debt provision of QR 3m

#### Liabilities

- Wakala contract liabilities increased by QR 9m reflecting the accumulation of financing costs for the period partially offset by a repayment
  - Provisions decreased by QR 8m majorly due to the release of a legal provision in Q2
- Current liabilities decreased QR 44m as we settled CAPEX that was incurred in FY17



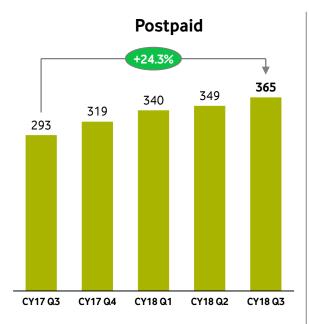


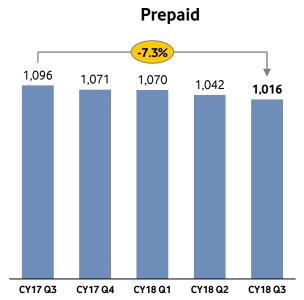


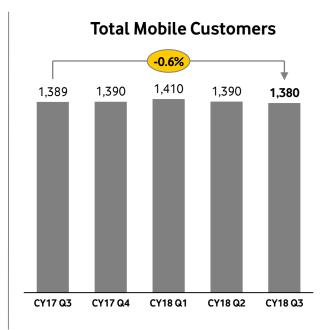


# Mobile Customers ('000s)

#### CY18 Q3 v CY17 Q3







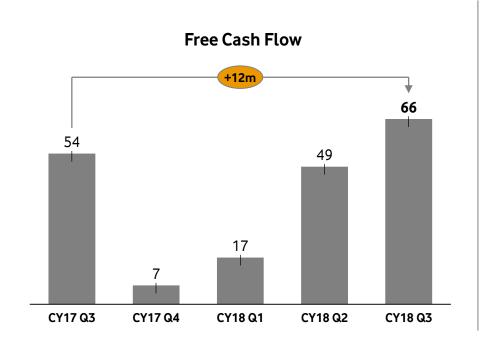
#### Total Mobile Customers 0.6% lower YoY:

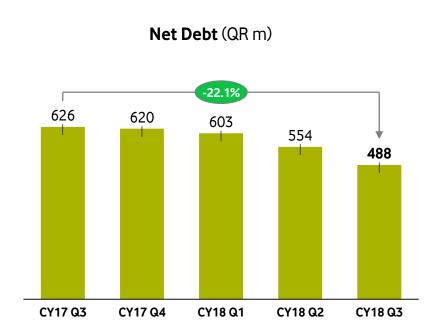
- Postpaid: 24.3% growth led by Flex, Red and Enterprise plans
- Prepaid: 7.3% lower due to slowing prepaid market, pre to post migration and reduction in market sim duality
- Average quarterly population is 3.6% lower QoQ



## Free Cash Flow & Net Debt (QR m)

CY18 Q3 v CY17 Q3





- Free Cash Flow increased QR 12m YoY due to higher EBITDA
- **Lower Net Debt** due to continued strong cash flows



