



General Tariff information

Service Provider Name	Vodafone Qatar P.Q.S.C
Tariff Number	B15
Marketing Name of the Retail Offer	Corporate Internet for Hotels & Malls
Tariff Type	Standard Permanent
Duration	N/A
Customer Group	Business
Tariff Effective Date	7 Jan 2020
Tariff Version Number	01

1. Definitions

The following definitions apply, in addition to those in the General Business Terms and Conditions and the General Fixed Services Schedule of the MSA.

- a) **Border Gateway Protocol (“BGP”)** is an IP gateway router protocol used to exchange appropriate inter-network routing information.
- b) **Internet Standards** means the protocols and IAB Standards defined in the Internet documents RFC 1009, 1122, 1123, 1250 and 1771 and any other applicable protocols and standards as appropriate.
- c) **Local Access Circuit** refers to the connection between the Customer Premises and a Telecommunications Operator’s nearest network node / point of presence (variously called a PoP,) Local Exchange and Central Office.

2. Service Description

Corporate Internet access is an Enterprise class high availability; uncontended/dedicated service delivered using Ethernet over fibre access. The service is scalable and delivers a symmetric service with speed options from 1Mbps to 1Gbps.

3. Tariff Terms and Conditions

- a) Vodafone’s Corporate Internet Service Annex, MSA and General Fixed Service Schedule shall apply.
- b) The minimum contractual period shall be three (3) months (“Minimum Subscription”). Cancellation of the Service prior to the Minimum Subscription will result in applicable charges due and payable for the remaining Minimum Subscription period.

4. Service Optional Features

Bandwidth variation: If the Customer wishes to increase or decrease their Vodafone Corporate Internet bandwidth this will require formal order to Vodafone resulting in a new or varied Customer contract.

5. Service Delivery

- a) **Internet Access Service:** Vodafone will confirm delivery of the Local Access Circuit, configure the Service and conduct a set of standard tests.

- b) Note that Vodafone provides a **Domain Name System (“DNS”)** Server for the Customer to resolve domain names to IP addresses. Two DNS IP addresses are provided during Service delivery. The Service is considered delivered even if only one of the DNS Servers notified to the Customer is operational.
- c) **Customer Premises Equipment (“CPE”):** Vodafone will install and commission CPE to provide the service to the customer, The CPE will have an Ethernet access port for access to the internet service.

6. Vodafone Service Management Boundary (“SMB”)

The SMB is the physical interface port on the Vodafone CPE, which is the Customer’s access point for Vodafone’s service. Vodafone is responsible for includes provisioning, maintenance and management of all elements up to this SMB.

7. The Customer’s Responsibilities

- a) If the Customer has a connection to another ISP network, then the Customer must use BGP with a unique autonomous system number for the Customer’s network.
- b) The Customer is responsible for registering its Domain Name(s) and, unless ordering Domain Name registration service from Vodafone has been agreed, for providing primary and secondary DNS.
- c) The Customer must ensure that any existing IP addresses are registered with an approved Regulatory Authority. If the Customer provides its own IP addresses these must be at least a /29 block.

8. Pricing and Charges

Bandwidth One time	One time Installation Charge (QR)	Monthly Rental (QR)
2 Mbps	3060	6280
5 Mbps	3060	8620
10 Mbps	9010	10150
15 Mbps	9010	11540
20 Mbps	9010	13800
30 Mbps	9010	18330
50 Mbps	9010	23070
75 Mbps	9010	27530
100 Mbps	9010	32490
125 Mbps	9010	36550
150 Mbps	9010	40660
200 Mbps	9010	50010
300 Mbps	9010	56650
400 Mbps	9010	60880
500 Mbps	9010	64320
1000 Mbps	9010	84830

Vodafone may as per the Article 3.9 of the Retail Tariff instructions (“**RTI**”) offer up to 20% discount on the products or services from time to time on permanent or promotional basis.

8.1 Other Charges

Type	Frequency	Comments
Deposit charge (if applicable)	One-off, in advance	In case if Vodafone Provide <ul style="list-style-type: none"> • Additional CPE or • CPE with additional capabilities • Bespoke CPE to meet additional customer requirements • Additional cabling done to fulfil special request
Additional VAS service charges	One-time upfront activation charge, recurring charge, or bundle charge	Additional VAS service could be providing any of the managed service which are not regulated service like <ul style="list-style-type: none"> • Managed Firewall • Managed Intrusion Prevention • Managed Unified Threat Management
Order cancellation charges	One-off	QR 500
Order amendments charges	One-off	QR 500
Order modification charges	One-off	QR 500
Transfer of service charge	One-off	QR 500
Moving premises (Relocation) charge	One-off	QR 500
Excess Construction charges (ECC)	One-off	QR 500
Static IP Charges, Monthly Charges	Static IP /30 (2): Monthly Recurring charges	QR 30
	Static IP /29 (8): Monthly Recurring charges	QR 120
	Static IP /28 (16): Monthly Recurring charges	QR 240
	Static IP /27 (32): Monthly Recurring charges	QR 480

Tariff Modification Version Control

Tariff Version Number	Effective Date	Tariff Modifications
01	7 Jan 2020	Changes in 8.1
02	14 Jan 2020	Changes in 8.1