General Tariff Information

Service Provider Name	Vodafone Qatar P.Q.S.C
Tariff Number	C01
Tariff Type	Consumer
Duration	N/A
Marketing Name of the Retail	Postpaid Standard Terms and Conditions
Customer Group	Consumer
Tariff Notification Date	12 November 2026
Tariff Version Number	91

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1. Definitions

1.1. **Artificially Inflated Traffic** - A flow or volume of traffic via any Service, which Vodafone believes is: (i) disproportionate to the flow or volume of traffic which Vodafone expects from good faith commercial practice and usage of the Service; (ii) disproportionate to Customer's previous traffic profiles (in any given month) with Vodafone; (iii) uses automated means to make calls (save where this is expressly approved by Vodafone in writing); or (iv) may result in Customer exceeding the credit limit which Vodafone places on Customer's Vodafone account from time to time.
1.2. **Auto-Pay** is a convenient payment option in the My Vodafone App that allows customers to automatically pay their monthly bills using their credit card.
1.3. **Bill Cycle** - A regular billing cycle assigned to your account. e.g., 1 or 15 of the month and continues until the same day of the following month.
1.4. **Customer or You / Your** – A person subscribing to and using the Postpaid service for their reasonable personal use.
1.5. **Extras** – Value bundles that you can purchase in addition to your Postpaid Plan.
1.6. **Minimum Subscription Period** (Lock-in): Unless otherwise stated in the applicable Service Tariff and communicated to you before the subscription of service and receiving your evidenced consent, for Postpaid, the minimum contractual period/lock-in is three (3) months from the date of signing this Agreement. Cancellation of the Service before that time will result in applicable charges due and payable for the remaining period of the three months.
1.7. **My Vodafone App** – is a dedicated Vodafone Qatar application available on iOS and Android devices. It can be used for multiple purposes such as recharging, paying bills, obtaining a new connection and contacting customer service.
1.8. **Online** – means our dedicated website available at https://www.vodafone.qa.
1.9. **Products and Services** – The communication products and services we offer you, including national and international calls and SMS, national and international MMS, mobile internet, roaming and Extras.
1.10. **Postpaid** – Our monthly post-payment option for mobile voice and mobile data, in which you are billed for account charges at the end of each bill cycle for products and services used, next month's plan rental and any charges subject to the Minimum Subscription Period.
1.11. **Standard Rate card** – The list of all our prices for our products and services without any bundles or offers. (Section 10)
1.12. **Star Number** – is any number for which a customer pays a reservation fee online or at any Vodafone retail store. The detailed terms and conditions are available at https://www.vodafone.qa/en/legal-and- regulatory/terms-and-conditions/star-numbers.
1.13. **Plan** – Our pricing plans are charged in line with our rate card.
1.14. **Vodafone, We, Us** – A Public Qatari Shareholding Company, by virtue of Ministerial Resolution number (160) of 2008 and in accordance with the laws of the State of Qatar, having Commercial Registration number 39656.
1.15. **Retail Store** – Vodafone retail stores across Qatar and available at https://www.vodafone.qa/en/help/find-a-store#findastore.
1.16. **Vodafone Customer Care** – If You have any queries or concerns, please contact Customer Care by calling 122 from Your Vodafone mobile, +974 40001122 internationally or from any phone, or by visiting one of our stores. Non-Vodafone customers can call us at 800 7111.

2. Tariff Terms and Conditions

- Vodafone's Postpaid general terms and conditions shall apply.
- Vodafone may, from time to time, offer and publish promotions and readjustments by various means. Such promotions and readjustments will automatically modify this Tariff.
- The Postpaid service will start, and these terms and conditions will apply when the Customer inserts the SIM card into a mobile phone and uses any of Vodafone's Products and Services.
- Vodafone may, as per Article 3.9 of the Retail Tariff instructions (RTI), offer up to a 20% discount on the products or services from time to time on a permanent or promotional basis.

3. Service Features

- Customer will be charged QR100 to migrate from Postpaid or Mobile Broadband Plans to Prepaid.
- Customer can choose one of the Postpaid plans below per number. Customers can also purchase Extra (s) and Add On (s) in addition to their Postpaid account based on their specific requirements.
- The minimum service period of three (3) months applies.

- If the Customer exceeds the allowances in their chosen Plan, charges for all excess usage will be as per the Standard Rate card prices set out below.
- Customers can also park their numbers ("PYN") for a one-time fee of QR100 for up to four (4) months by visiting any Vodafone Retail Store. After the four (4) month period, the number will revert to the Customer's original plan subscribed before parking the number, and all Postpaid terms and conditions shall continue to apply.
- The number of months the customer remains parked will not count as part of the contract period. The customer tenure will not take into account the parked months/duration.
- Customers can avail Park My number twice within any 12-month period
- Customers must have completed at least 3 paid bills to be eligible for this PYN service. If the Customer receives a notification that a new Plan has been activated that you have not initiated, then You will immediately inform Vodafone Qatar to take appropriate action.

4. Consumer Postpaid Plans

4.1. New Unlimited+ Plans

- All new Customers who subscribe to our New Unlimited + plans below through any of the available channels, such as Retail Stores, Online or My Vodafone App ("MVA") will get the following benefits as part of their monthly plan.
- For Unlimited Usage in the plans refer to Fair Usage Policy (Section 5)

Plan Name	New Unlimited+	New Unlimited+ Premium	New Unlimited+ Platinum	New Unlimited+ VIP
Monthly Rental	300	450	750	1000
Local Mins and SMS	Unlimited (In Qatar)	Unlimited (In Qatar)	Unlimited (In Qatar, GCC & 30 countries)	Unlimited (In Qatar, GCC & 30 countries)
International Minutes [1]	200	300	400	1000
GCC Roaming Min.	-	1000 Min.	Roam Like Home	Roam Like Home
Global Roaming Min & SMS	-	100	300	700
Local Data	Unlimited	Unlimited	Unlimited	Unlimited
Endless Data Speed	10 Mbps	15 Mbps	15 Mbps	15 Mbps
Roaming Data – Roam Like Home	-	Unlimited in GCC	Unlimited in GCC + 30 countries	Unlimited in GCC + 30 countries
Global Roaming Data (9.3)	15 GB	20 GB	50 GB	100 GB
Call+ (6.4)	Free	Free	Free	Free
Multi Sim (6.1)	QR 50 for 1 local SIM	QR 25 for 1 local SIM	1 Free Local SIM	2 Free SIMs - (1 Free local + 1 Free GCC)
International Call Block (6.2)	QR 10 per month (6 months Free)	QR 10 per month (6 months Free)	Free	Free
Mute service (6.3)	QR 10 per month (6 months Free)	QR 10 per month (6 months Free)	Free	Free
Lifestyle Benefits included				
Valet Parking (7.1)	-	Regular	VIP	VIP
Vodafone World (VW) (7.2)	Up to QR30 worth of benefit	Up to QR50 worth of benefit	Up to QR100 worth of benefit	Up to QR150 worth of benefit
Free Vodafone MyBook subscription	Included	Included	Included	Included

Star Number (QR) value included	5,000	10,000	20,000	25,000

1 The eligible-country list is available at https://www.vodafone.qa/new-intl-minutes-countries.

4.2. Postpaid+ Plans

- Customers who subscribe or upgrade to new Postpaid + Essential and Postpaid + Extra Plans below through any of the available channels, such as Retail Stores, Online, or through the MVA, will get the following benefits as part of their plan.
- For Unlimited Usage in the plans refer to Fair Usage Policy (Section 5)

New Postpaid+ Plans	Postpaid+ Essential	Postpaid+ Extra	Postpaid+ Max
Monthly Rental (QR)	130	180	230
Local Minutes & SMS	500	Unlimited	Unlimited
Full Speed Local Data (GB)	15 GB	40 GB	60 GB
Endless Data Speed	128 Kbps	512 Kbps	1 Mbps
International minutes	Up to 300	Up to 300	Up to 300
Free Vodafone My Book subscription	Included	Included	Included
Star Number (QR) free worth	1,500	2,500	3,500

- Postpaid+ Essential, Extra and Max customers can benefit up to 300 international minutes per month for select countries as follows:

Nationality	International Minutes
India	300
Philippines	150
Pakistan	150
Bangladesh	300
International *	50

* The eligible-country list is available at https://www.vodafone.qa/new-intl-minutes-countries.

4.3. NEW - Vodafone Ahli Plans

- Vodafone Qatar's new Postpaid family offering includes four plans: Ahli, Ahli Pro, Ahli Premium and Ahli Platinum (together, the "**Ahli Plans**"). Each Ahli Plan includes multiple mobile lines under one plan and a single bill, as set out in the table below.
- For Unlimited Usage in the plans refer to Fair Usage Policy (Section 5)

Plan Name	Ahli	Ahli Pro	Ahli Premium	Ahli Platinum
Price	**399**	**499**	**699**	**1,199**
Primary Lines	2	2	2	2
Local Data	Unlimited	Unlimited	Unlimited	Unlimited
Local Data (Full Speed FUP)	50 GB	125 GB	250 GB	500 GB
Endless Data Speed	1 Mbps	10 Mbps	15 Mbps	15 Mbps
Local Calls	Unlimited	Unlimited	Unlimited	Unlimited
Local SMS	Unlimited (2000)	Unlimited (2000)	Unlimited (2000)	Unlimited (2000)
International Minutes[1]	Up to 300	150	300	400
Unlimited Roaming Data	-	-	GCC (50 GB)	GCC + 31 Countries

				(RLH)
Unlimited Roaming Calls	-	-	GCC (1000 minutes)	GCC + 31 Countries (RLH)
Global Roaming Data (9.3)	-	10 GB	15 GB	30 GB
Global Roaming Minutes (9.3)	-	-	100 Roaming minutes	150 Roaming minutes
Call+ (6.4)	-	Free	Free	Free
Free Vodafone MyBook subscription	Included	Included	Included	Included
Welcome iPoints Bonus	Welcome 1,000	Welcome 3,000	Welcome 5,000	Welcome 10,000
Valet Parking (7.1)	-	-	Regular	VIP
Vodafone World Value (7.2)	QR 10 per line	QR 20 per line	QR 40 per line	QR 80 per line
Star Number	QR 3,500 per line	QR 5,000 per line	QR 10,000 per line	QR 20,000 per line

1 The eligible-country list is available at https://www.vodafone.qa/new-intl-minutes-countries.

4.3.1 Vodafone Ahli Plans – Terms and Conditions

- Each Ahli Plan includes two primary lines as part of the monthly plan fee.
- Monthly charges, add-on charges and any out-of-bundle usage will be billed for all lines under the Ahli Plan in a single bill to the Ahli account owner.
- Standard Vodafone out-of-bundle rates apply where usage is not covered by an included allowance, benefit, add-on or spend control.
- Ahli plan at QR 399 customers can benefit up to 300 international minutes per month for select countries as follows:

Nationality	International Minutes
India	300
Philippines	150
Pakistan	150
Bangladesh	300
International*	50

*The eligible-country list is available at https://www.vodafone.qa/new-intl-minutes-countries.

- Ahli Pro, Ahli Premium and Ahli Platinum customers can get 150, 300 and 400 international minutes per month, respectively, for eligible countries. The eligible-country list is available at https://www.vodafone.qa/new-intl-minutes-countries.

4.3.2 Ahli Add-On Plans (Additional Lines)

- Ahli add-ons are additional lines that an Ahli Plan owner may add. They include the Ahli Lite, Ahli Net and Ahli Plus additional-line options.
- Each add-on line is associated with a mobile number, is charged monthly in addition to the main Ahli Plan fee, and has allowances that refresh with the billing cycle unless otherwise stated.

Add-On Plan Names	Ahli Lite	Ahli Net	Ahli Plus
Price	QR 65	QR 99	QR 199
Local Data	10 GB	75 GB	Same Local & Roaming benefits as the Main Ahli Plan except for additional iPoints and Vodafone World benefits
Endless Data Speed	256 Kbps	256 Kbps	
Local Minutes	200	-	
CUG – Family Calls	CUG – for other lines in the same Ahli Plan Account	-	

4.4. Special Plans for Reimbursement Customers

- These plans are for customers who are employed by one of the companies or subsidiaries listed as Eligible Companies in Section 4.4.1.
- For Unlimited Usage in the plans refer to Fair Usage Policy (Section 5)

Plan Name	Postpaid+ Essential – B2B2C – 10GB	Postpaid+ Essential – B2B2C – 15GB	Postpaid+ Extra – B2B2C	Postpaid+ Max – B2B2C
Monthly Rental	130	130	180	230
Employee (B2B2C) Discounted Rental	115	115	155	175
Local Minutes & SMS	Unlimited	500	Unlimited	Unlimited
Full Speed Data (GB)	10 GB	15 GB	30 GB	40 GB
Social Media Data	N/A	N/A	15 GB	25 GB
International minutes	Up to 300	Up to 300	Up to 300	Up to 300
Star Number (QR)	1,500	1,500	2,500	3,500
Vodafone My Book	Included	Included	Included	Included
Extra Local Data	5 GB	20 GB	15 GB	-
Extra International Minutes	25	25	50	50
Employee (B2B2C) Discount and Extra benefit validity	9 months	9 months	9 months	9 months

- The international minutes included in these plans are:

Nationality	International Minutes
India	300
Philippines	150
Pakistan	150
Bangladesh	300
International *	50

* The eligible-country list is available at https://www.vodafone.qa/new-intl-minutes-countries

Plan Name	Unlimited+ (B2B2C)	Unlimited+ Premium (B2B2C)	Unlimited+ Platinum (B2B2C)	Unlimited+ VIP (B2B2C)
Monthly Rental	300	450	750	1000
Employee (B2B2C) Discounted Rental	225	350	650	900
Local Minutes & SMS	Unlimited	Unlimited	Unlimited	Unlimited
Full Speed Data (GB)	Unlimited	Unlimited	Unlimited	Unlimited
Social Media Data (4.4.2)	Unlimited	Unlimited	Unlimited	Unlimited
International minutes [1]	200	300	400	1,000
Global Roaming data (9.3)	5 GB	20 GB	Unlimited	Unlimited
GCC roaming Data	-	Unlimited	-	-
GCC Roaming mins	-	Unlimited	Unlimited	Unlimited
Global Roaming Minutes (9.3)	-	100	300	700
Star Number (QR)	5,000	10,000	20,000	25,000

Valet Parking (7.1)	-	Regular	VIP	VIP
Vodafone MyBook	Included	Included	Included	Included
iPass Included (6.8)	1 Pass	2 passes	3 passes + Black Pass	4 passes + Black Pass
Multi Sim (6.1)	QR 50 / SIM	QR 25 / SIM	1 SIM FREE	2 Free SIMs - (1 Free local + 1 Free GCC)
International Call Block (6.2)	QR10 (6 months Free)	QR10 (6 months Free)	Included	Included
Mute service (6.3)	QR10 (6 months Free)	QR10 (6 months Free)	Included	Included
Extra International Minutes	-	100	100	-
Employee (B2B2C) Discount and Extra benefit validity	9 months	9 months	9 months	9 months

1 The eligible-country list is available at https://www.vodafone.qa/new-intl-minutes-countries.

4.4.1 Reimbursement (Employee) Plans T&C

- This Offer cannot be combined with any other offer or promotion.
- The offer is valid for new and for existing customers in case of upgrading their plans or migrating from Prepaid to Postpaid.
- Discount (offer) and Extra benefits will be valid for 9 months from the date of activation for new customers joining from 31 December 2025.
- When a Customer ceases to work for the Eligible Company, eligibility will be reassessed either every 12 months or upon receiving earlier termination information from the company.
- Extra benefits in the offer will be terminated if the customer changes their plan, downgrades their plan, terminates their service and/ or if the number is suspended due to non-payment.
- To avail the Offer, customers must present a valid Employee's Job ID as proof that he is working in one of the eligible
- companies placed on the list.
- The Customer is responsible for all bill payments, and there is no liability in the company.
- The Offer is available only if the plan is paid for directly by the customer, not the company/entity's employment.
- The employee Offer applies only to employees of the following list of companies (or entities).
- The List of Eligible Companies for Vodafone Employee (B2B2C) Offer is below:

Abdallah Abdelghani & Partners	Abu Issa Group	Administrative Control and Transparency
Al Fardan Group	Al Jazeera media network	Al Mana Group
Al Rayan Bank	Al Salam Group	Al Saraiya Group
Ali Bin Ali	Al-Kass Channel	Amiri Diwan
Amiri Guard	Ashghal	Aspire Zone
Barwa Real Estate	Civil Service and Government Development Bureau	Commercial Bank of Qatar
Doha Bank	Dolphin Energy	Dukhan Bank
Elan Publishing Media	Ernest and Young	Ezdan Holding
Fadaat Media Group	General Authority of Customs	General Tax Authority
Halliburton	Hamad Medical Corporation	HBK Contracting
Huawei	Jaidah Group	Jusour6
Kahramaa	Lekhwiya	Malomatia
Mawani Qatar	Mekdam Holding	Milaha
Ministry of Awqaf	Ministry of Communications and Information Technology	Ministry of Culture
Ministry of Development Planning and Statistics	Ministry Of Economy and Commerce	Ministry of Education
Ministry of Environment & Climate Change	Ministry of Finance	Ministry of Foreign Affairs
Ministry of Interior	Ministry of Justice	Ministry of Labour
Ministry of Municipality	Ministry of Public Health	Ministry of Social Development and Family
Ministry of Sports & Youth	Ministry of Transport	Mowasalat

Nakilat	Nasser Bin Khaled Althani & Sons Holding Company	National Human Rights Committee
Newton International Schools	Parsons International	Power International Holding
Primary Health Care Corporation	Private Engineering Office	Public Prosecution
PWC	Qatar Airways Group	Qatar Armed Forces
Qatar Business Incubation Centre	Qatar Central Bank	Qatar Charity
Qatar Chemical Company	Qatar Development Bank	Qatar Energy Group
Qatar Engineering and Construction Co.	Qatar Exchange	Qatar Financial Centre Authority
Qatar football association	Qatar Foundation	Qatar Free Zones Authority
Qatar General Insurance	Qatar International Islamic Bank	Qatar Investment Authority
Qatar Islamic Bank	Qatar Media City	Qatar Media Corporation
Qatar Museum	Qatar National Bank	Qatar News Agency
Qatar Olympic Committee	Qatar Post	Qatar Rail
Qatar Steel	Qatar Tourism Authority	Qatar University
Qatari Diar	Qatari Investors Group	QD-SBG
QIC	QLM	Sidra Hospital
State Audit Bureau	Supreme Committee for Delivery & Legacy	Supreme Judicial Council
Teyseer Group	United Development Company	University of Doha for Science & Technology
Waseef Assets Management	WOQOD	

4.4.2 Social Media Data

- Social Media Data is given automatically based on the customer's plan and no further action is required from the customer.
- The Social Media Apps included are:
  - TikTok
  - Snapchat
  - WhatsApp
  - Instagram
  - Facebook
- The B2B2C plans have following fair usage policy for Social Media Data:
  - Unlimited+ (B2B2C): 50 GB
  - Unlimited+ Premium (B2B2C): 100 GB
  - Unlimited+ Platinum and VIP: 250 GB
- When customers use any of the above Social Media Apps the Social Media Data allowances will be consumed first. In case a customer uses all Social Media Data then they will consume data from the Main Bucket.
- The Social Media Data allowances are restricted to **local use only**. Any Social Media Apps used outside Qatar which is included in the pack while roaming will consume the available roaming data allowance or be charged as out-of-bundle.
- The Social Media Data allowance accessed via a VPN will not be considered as part of Social Media Data and will be consumed from the Main Bucket.
- Any activity including sending and receiving pictures, video, sharing texts, viewing and sharing other content and accessing and sharing location data on the Social Media Apps will use the Social Media Data.
- Social Media Data is only valid when using the official apps of the Social Media Apps.
- The Social Media Data does not apply to third-party content (such as advertisement, video and content hosted from other featured sites that can be played in the Social Media App etc.).
- Customers cannot do any tethering or create hotspots and use Social Media Data only for their own personal use.

4.5. Vodafone Testaahel Special Offer

- Eligible Testaahel cardholder Customers will receive the extra discounts and benefits set out in the following table, in addition to the plan benefits mentioned in Sections 4.1 (Unlimited+ Plans) and 4.2 (Postpaid+ Plans), when they subscribe to the relevant plans.
- Bonus iPoints will be available for only new subscriptions including port-in. Bonus iPoints will be credited for one time only within the first week of the month following the subscription to the customers' unique Loyalty IDs, for those registered in the Vodafone iPoints program www.vodafone.qa/en/ipoints.
- Extra discounts and benefits will be removed if plan is migrated to prepaid or line is deactivated.

Plan Name	New Postpaid+ Essential	New Postpaid+ Extra	New Postpaid+ Max	New Unlimited+	New Unlimited+ Premium	New Unlimited+ Platinum	New Unlimited+ VIP
Discount from Monthly Rental	QR 15	QR 25	QR 55	QR 75	QR 100	QR 150	QR 200
Extra Local Data	5 GB	25 GB	20 GB	-	-	-	-
Extra Int. Minutes	25	50	50	-	100	100	-
Valet Parking	-	-	-	-	VIP	VIP	VIP
iPoints Welcome Bonus	10,000	10,000	10,000	20,000	20,000	20,000	20,000
Offer Validity	12 months	12 months	12 months	12 months	12 months	12 months	12 months

4.6. Vodafone for All - Power to people with disabilities

- All customers who are registered and hold a valid special needs or retirement card from the Qatar Society for the Rehabilitation of Special Needs (QSRSN) or National Retirement Authority are entitled to the following benefits, limited to one (1) mobile line.
- For Unlimited Usage in the plans refer to Fair Usage Policy (Section 5)

Plan Name	Postpaid+ Special	Unlimited+ Special	Unlimited+ Premium Special	Unlimited+ Platinum Special
Price	**QR 100**	**QR 185**	**QR 265**	**QR 450**
Local Mins and SMS	Unlimited	Unlimited	Unlimited	Unlimited
Total Data	40 GB	Unlimited	Unlimited	Unlimited
Endless Data Speed	512 Kbps	10 Mbps	15Mbps	15Mbps
International Minutes	up to 300	200	300	500
Global Roaming Data (9.3)	-	15 GB	20 GB	100 GB
GCC Roaming Min.	-	-	1000	Unlimited
Global Roaming Min (9.3)	-	-	100	200
Call+ (6.4)	-	Free	Free	Free
Multi Sim	-	QR50/SIM - Up to 4	QR25/SIM - Up to 4	1 free local SIM
International Call Block	-	QR 10 (6 months Free)	QR 10 (6 months Free)	Free
Mute service	-	QR 10 (6 months Free)	QR 10 (6 months Free)	Free
Vodafone My Book	Included	Included	Included	Included
Vodafone World Benefits	-	**QR30**	**QR50**	**QR100**
Star Number Discount	QR 2.500	QR 5.000	QR 10.000	QR 25.000

- If the Customer is a minor or cannot physically attend the Vodafone store to purchase the plan, they can authorise a family member (by completing a Vodafone letter of authorisation available at Vodafone stores, and upon presentation of the nominated person's Qatari ID) to act on their behalf.
- Once the customer runs out in bundle allowances, they will be charged the Standard Rates.

4.7. Mobile Wi Fi / Data Plans

- The Mobile Wi-Fi / Data plans are designed to be used with a 4G or 5G Mobile Mi-Fi Device. Customer can choose one of the available 4G or 5G devices in Vodafone Stores or use it with any personal device. List of devices available at Vodafone are listed below
- For Unlimited Usage in the plans refer to Fair Usage Policy (Section 5)

Plan Name	Mobile Wi-Fi 150 Plan	Mobile Wi-Fi 199 Plan	Data SIM Unlimited	Data SIM Unlimited premium
Monthly Rental	QR150	QR 199	QR 299	QR 399
Local Data	35 GB	60 GB	Unlimited	Unlimited
Endless Local Data Speed	128 Kbps	128 Kbps	1 Mbps	20 Mbps
Roaming Data	-	-		Unlimited in GCC & below mentioned countries – FUP of 100 GB

- Unlimited GCC & Vodafone countries Data roaming has a Fair Usage Policy of 100 GB. Countries included are Bahrain, Kuwait, Oman, Saudi Arabia, United Arab Emirates, Albania, Egypt, Greece, Ireland, Netherlands, Romania, Turkey, Australia, Germany, Hungary, Italy, New Zealand, South Africa, United Kingdom, Czech Republic, Ghana, India, Malta, Portugal, and Spain.
- A one-month advance rental payment is required for Data SIM Unlimited and Data SIM Unlimited premium plans on subscription.
- Customers may downgrade their plan after three (3) months of activation. The customer will need a device available at any Vodafone Store or insert the MBB Sim in their phone to utilise this service. Customers can learn more by visiting https://www.vodafone.qa/en/services/data- plans/internet-on-Postpaid.
- The value of each MBB plan will be valid up until the end of each Bill Cycle, and any unused value will be forfeited at the end of the Bill Cycle Date.
- The included Data value is for local use only, except for Data SIM unlimited premium, which includes Unlimited Roaming Data in GCC & Vodafone countries (FUP 100 GB).
- The reduced speed i.e. throttling, will be removed once the subscriber reaches the renewal date or bill cycle.
- Postpaid (Mobile Wi-Fi) plans. Customers who downgrade their current Postpaid (Mobile Wi-Fi) Plans will have their promotional offers removed.

5. Fair Usage Policy

5.1. Local Calls & SMS

The plans have the following limits of Local Minutes:

Plan Name	Local Minutes	Local SMS
New Unlimited+	44,640	2000
New Unlimited+ Premium	44,640	2000
New Unlimited+ Platinum	44,640	2000
New Unlimited+ VIP	44,640	2000
Ahli	10,000	2000
Ahli Pro	44,640	2000
Ahli Premium	44,640	2000
Ahli Platinum	44,640	2000
Unlimited+ (B2B2C)	44,640	2000
Unlimited+ Premium (B2B2C)	44,640	2000
Unlimited+ Platinum (B2B2C)	44,640	2000
Unlimited+ VIP (B2B2C)	44,640	2000
Postpaid+ Special	10,000	300
Unlimited+ Special	44,640	300
Unlimited+ Premium Special	44,640	2000
Unlimited+ Platinum Special	44,640	2000

5.2. Local Data – Fair Usage Policy (FUP)

- For Unlimited Local Data and the Endless data – the fair usage policy is as follows:

Plan Name	Full Speed Data	Endless Data
New Unlimited+	125 GB	450 GB
New Unlimited+ Premium	350 GB	500 GB
New Unlimited+ Platinum	750 GB	500 GB
New Unlimited+ VIP	1000 GB	500 GB
Ahli	50 GB	500 GB
Ahli Pro	125 GB	500 GB
Ahli Premium	250 GB	500 GB
Ahli Platinum	500 GB	500 GB
Unlimited+ (B2B2C)	75 GB + 50 GB Social media	500 GB
Unlimited+ Premium (B2B2C)	250 GB + 100 GB Social media	500 GB
Unlimited+ Platinum (B2B2C)	500 GB + 250 GB Social media	500 GB
Unlimited+ VIP (B2B2C)	750 GB + 250 GB Social media	500 GB
Postpaid+ Special	40 GB	500 GB
Unlimited+ Special	125 GB	500 GB
Unlimited+ Premium Special	350 GB	500 GB
Unlimited+ Platinum Special	500 GB	500 GB
Multi-SIM (Across all plans)	50 GB per SIM	-

5.3. Roaming Data & Minutes – Fair Usage Policy (FUP)

- Roaming benefits are not intended for permanent roaming or extended continuous use outside Qatar. Vodafone may monitor roaming usage and may restrict, suspend or charge for roaming services where usage indicates permanent roaming or misuse.
- Any roaming usage outside included destinations, partner networks, usage types or plan allowances will be charged at Vodafone's standard roaming rates unless protected by an applicable roaming control or add-on.

Plan Name	Global Data	Roam Like Home – FUP	Roaming minutes - FUP
New Unlimited+	15 GB	-	-
New Unlimited+ Premium	20 GB	50 GB in GCC	1000 GCC roaming minutes
New Unlimited+ Platinum	50 GB	750 GB in GCC + 30 countries	Unlimited – shared with Local Minutes
New Unlimited+ VIP	100 GB	1,000 GB in GCC + 30 countries	
Ahli Pro	10 GB	-	-
Ahli Premium	15 GB	50 GB in GCC	1000 GCC roaming minutes
Ahli Platinum	30 GB	500 GB in GCC + 30 countries	Unlimited – shared with Local
Unlimited+ (B2B2C)	5 GB	-	
Unlimited+ Premium (B2B2C)	20 GB	50 GB in GCC	1000 Minutes GCC roaming minutes
Unlimited+ Platinum (B2B2C)	100 GB	-	1000 Minutes GCC roaming minutes
Unlimited+ VIP (B2B2C)	100 GB	-	-
Postpaid+ Special	-	-	-
Unlimited+ Special	15 GB	-	-
Unlimited+ Premium Special	20 GB	50 GB in GCC	100 Min +1000 Minutes GCC roaming minutes

Unlimited+ Platinum Special	100 GB	500 GB in GCC + 30 countries	200 Min + 1000 Minutes GCC roaming minutes
Multi SIM – GCC			

- The 35 countries (30 countries + GCC) are as below:

Saudi Arabia	UAE	UK	Spain	Poland
USA	Austria	Jordan	Norway	Czechia
Sri Lanka	Oman	Germany	Switzerland	Portugal
Egypt	Bangladesh	Malaysia	Pakistan	Indonesia
Thailand	Kuwait	Turkey	France	Singapore
Italy	Australia	Greece	Netherlands	South Korea
Philippines	Tunisia	Bahrain	China	South Africa

6. Advanced Features

6.1. Multi SIM

- Multi-SIM is an additional SIM linked with the same Number as the primary SIM, allowing Customers to stay connected using one number across all their devices, such as smartphones, tablets, or laptops.
- Customer can activate and deactivate the multi-SIMs by visiting any of the Vodafone Retail stores.
- The primary SIM is the SIM associated with the Customer's initial voice or data price plan and specified in the Customer
- account.
- Data included in Local Data Multi SIM can only be used locally in Qatar
- Multi SIM is not enabled for mobile telephones, like making calls or sending SMS.
- Multi-SIM Data usage will be consumed from the primary Data allowance. Customers can check the usage from MVA. However, no separate usage per SIM will be shown, and only the primary number's call details will be captured in the bill.
- Customers can purchase a maximum of four (4) Multi SIMs (1 Main SIM and 4 additional Multi SIMs) depending on their Plan.
- If the primary SIM was barred, deactivated, ported out, or terminated, all Multi SIMs connected to that primary SIM will also be barred, deactivated or terminated.
- Customer's Plans allowances are strictly intended for own personal use only and must not be shared with or used by any other person. Customer cannot resell or allow any third party to use the service for remuneration or otherwise commercially exploit the service. Usage will be monitored, in the event of any fraudulent use or misuse of the Multi Sim service, as determined at Vodafone Qatar's sole discretion, we reserve the right to terminate this Multi Sim service with notice to you.
- Multi SIM service is not available for Ahli Plans.

6.2. International Call Block

- International Call Block ("**ICB**") is a service that allows customers to block all international incoming calls regardless of the location of the customer.
- Customers can enable and disable ICB through the MVA or USSD code; enable 369, disable 360
- When the ICB is enabled, customers will receive calls from Qatar local numbers only (starting with +974).
- When ICB is enabled, customers can still initiate a call to any international number. The ICB does not block any outgoing calls
- The ICB service fee is QR 10 per month for customers where it is not already included in the plan
- ICB is not available for Ahli Plans

6.3. Mute

- "Mute" service allows Customers to block all incoming calls.
- Customers can enable and disable Mute service through the MVA.
- Customers can still receive notifications of who is trying to contact them when the "Mute" service is enabled.
- "Mute" is QR QR 10 per month for customers where it is not already included in the plan

- "Mute" is not available for Ahli Plans

6.4. Call+

- Call+ allows Customers on selected plans to make calls back to Qatar and anywhere in the world while roaming, only through the My Vodafone App and cannot be accessed independently.
- Unless included as a free service, Call+ can be activated as an add-on for QR 100 per month
- Call+ uses your data connection and the minutes for Call+ are included in your plan's allowance. The service can only be activated if the Customer has access to the internet.
- Paid Add On has 1 GB roaming data inside just to enable outgoing calls through the MVA while roaming.
- The service is accessible through the My Vodafone App (MVA) only.
- On reaching the FUP of 1000 calls Customer will not be able to make a call.
- This service is not accessible in Qatar, it's accessible while roaming only.
- Customers must be connected to the internet (either through roaming data or Wi-Fi) to use Call+. If a customer has consumed all roaming data and is not connected to Wi-Fi, they will not be able to use Call+, even if they still have the allocated minutes.
- If there's VPN connection detected, Call+ will not work and should be disabled.
- Standard roaming data charges may apply if data limits are exceeded.
- If a customer on an eligible plan or passport pack exhausts their Call+ minutes allocation: Postpaid customers will be charged 35 Dhs per minute for calls back to Qatar while roaming.
- The service availability is dependent on VoIP service availability in the country where the customer is roaming.
- Customers are advised to review their plan details and use them regularly to avoid unexpected charges.
- This service does not support calls to emergency services. Users should not rely on this service as a primary means of communication in emergencies.

6.5. Bill Manager

- All existing and new Customers plans benefits from the Bill Manager service for free.
- Bill Manager ensures that Customers are prevented from receiving excessive bills from local data and roaming usage, by automatically adding the best Add-ons available.
- For roaming in a passport pack country, Bill Manager will automatically add 1GB Data + 100 roaming minutes valid for 7 days once the customer has consumed out-of-bundle data or calls worth QR 100. However, in non-passport countries, Bill Manager will not be able to further optimise spending.
- For local out-of-bundle charges, Bill Manager will give Customers the benefits below without extra charges once the Customer has reached a certain spend threshold:

Spend Threshold	Extra Value Given
>QR 20	Standard rate of 99Dhs/MB
QR 20	250 MB
QR40	250 MB
QR60	250 MB
QR70	6 GB
QR110	10 GB
QR150	14 GB
QR200	20 GB
QR300	35 GB
QR500	500 GB

- Bill Manager will send an SMS notification every time it provides best add-ons available/Extra Value (as per the table

above). The best add-ons available/Extra Value will be provided without an additional charge and is non-recurring.
- All best add-ons available/Extra Value provided by Bill Manager will expire at the end of the customer's bill cycle or prior to this if the add-on has a validity period (i.e. passport will expire after 7 days).
- Any customer not wanting to take advantage of Bill Manager can disable Bill Manager via the My Vodafone App.

6.6. Bill limit

- The Bill Limit feature helps Customers control all their Postpaid expenses on their number outside of their plan rental
- ("Bill Limit"). It is available for all Postpaid mobility customers for both voice and MBB customers.
- Bill Limit will be set by default for all Customers by Vodafone based on their current billing patterns of the customers. Customers can, however, change it later on directly by using the My Vodafone App or by dialing *161#. Alternatively, Customers can also call the call centre to change their Bill Limit setting.
- Customers who are currently being charged QR3 for the smart limit will continue to get charged QR3 for the new Bill Limit. For the others, the service will be free, including new customers. You can change Your Bill Limit setting any number of times during the month.
- All customers whose purchases fail due to insufficient Bill Limit will get a notification via SMS notifying them to change their Bill Limit values and the way to do so.
- Customers who do not want any Bill control are free to unsubscribe to the service by calling the call centre.
- The minimum Bill Limit which can be set by the customer is 0.01QR. The max Bill Limit a customer can subscribe to is equal to their credit limit.

6.7. Apple Watch

- In addition to your Mobile Plan charges, the Customer will incur a monthly recurring fee of 30 QAR for each Apple Watch ("Apple Watch Service") that is paired to the Customer's Mobile Plan.
- If a customer cancels the watch after paying the 1st of the month bill (QAR 30) the customer will not get any refund on the following month's bill.
- To get the Apple Watch Service, the Customer must have an eligible device (iPhone 6s or later models), an eligible cellular Apple Watch (cellular Apple Watch Series 3 or later models) and an eligible Vodafone Postpaid voice plan.
- Mobile Plan allowances (Local & International Calls and Local Mobile Data) will be shared between the Apple Watch and iPhone.
- Standard out-of-bundle charges will apply once the customer has consumed all the in-plan allowances
- Roaming services are not available on Apple Watch.

6.8. iPass

- This service is only available for Unlimited B2B2C Plans (4.4)

  - **Kids & Family Fun Pass** - for members who love family dining, outings, and entertainment activities, with fantastic deals, unbeatable offers, and unforgettable experiences tailored just for families!
  - **Fitness Pass** –members seeking fitness-based activities, unbeatable offers, and unforgettable experiences tailored for fitness enthusiasts!
  - **Ladies Pass** - members craving exceptional activities, exclusive offers, and unforgettable experiences designed just for ladies!
  - **Wellness Pass** - members seeking ultimate wellness, with rejuvenating activities, exclusive offers, & transformative experiences focused on health & well-being!
  - **Black Pass** –This Pass includes premium benefits in wellness, fitness, dining, and family entertainment.

7. Lifestyle Benefits (non-Telco)

7.1. Valet Parking

- As per the selected Postpaid plan, certain customers will get free valet parking in major malls and entertainment venues across Qatar
- To enjoy the complimentary valet parking benefits, customers must download the MVA and use the Digital Valet Parking service
- There are two kinds of Valet Parking services – which are clearly marked by the Valet Parking service provider at the venues:

1. Regular Valet parking service with 4 usages of Regular parking per month
2. VIP Valet parking service with 4 usages of VIP parking per month

-
- Vodafone may disable the Valet Parking Privilege at its own discretion. In addition, the Eligible Customer can only use the Bar Code provided once per hour and cannot be shared amongst other users/cars.

7.2. Vodafone World (VW)

- Vodafone World is a program designed to bring added lifestyle value to Vodafone Postpaid customers through exclusive monthly vouchers redeemable with well-known partner brands. Vodafone World is included in selected Vodafone Postpaid plans.
- Vodafone World gives credit value (different as per every plan) which can then be used with only 1 of partners mentioned below.
- VW customers can choose to redeem their voucher only on 1 single benefit for each bill period.
- Once a benefit is subscribed to, VW customers can use the benefit until the bill renewal date.
- If customers want to switch to another Vodafone World benefit, they have to unsubscribe from the existing benefit and subscribe to another benefit before the bill renewal date. The newly subscribed benefit can be used only after the bill renewal date.
- Unless the benefit is unsubscribed, it will be renewed automatically after the bill renewal date.
- Vodafone can change the list and number of available Vodafone World benefits without any further notice.
- Vodafone can terminate an already-redeemed benefit after 30 days' notice in case of fraud or expiry.
  - To explore more and redeem your desired voucher, visit the Vodafone World section in the MVA and know more about Vodafone World, or visit our webpage at the link - https://www.vodafone.qa/Vodafoneworld

7.2.1 VW Benefit - App credit:

- Customers who select App Credit from Vodafone World, will receive cashback on their next bill, applicable to purchases made at any Direct Operator Billing ("DOB") store.
- The cashback value is non-transferable and will not be carried over if not fully utilised.
- Customers must select the payment method on the main App stores as their mobile number.
- Allocated credit to be used in the main App store: Apple App Store, Google Play Store or Huawei App Gallery
- Customers can use this credit for Monthly YouTube Premium access as well.
- To continue receiving the discount, the customer must select YouTube Premium each month from the Vodafone World benefits list; otherwise, the standard subscription fee will apply.
- Customers must select the payment method as their mobile number for their YouTube Premium purchase

7.2.2 VW Benefit - Uber:

- Customers must get the Promo code through MVA under the Vodafone World section by subscribing to the Uber benefit.
- Customers must then redeem the Promo code through the Uber App, by adding the promo code under Wallet in the Account section
- Cap per ride applied based on the below values:

Value	Uber offer	Cap per ride	T&C
QR 10	25% off 2 Comfort trips	QR 5	25% off 2 Comfort trips (Average trip fare for Comfort is 25 QAR), capped at 5 QAR (so total will be 10 QAR)
QR 20	50% off 2 Comfort trips	QR 10	50% off 2 Comfort trips, (so total will be 20 QAR)
QR 40	80% off 1 Uber Black or Uber Van XL	QR 40	80% off 1 Uber Black or Uber VanXL trip (Average fare is 50 QAR) (so total will be 40 QAR)
QR 30	100% off on 1 black ride per month	QR 30	The customer must select this benefit from the Vodafone World list every month. If a customer exceeds the cap per ride Customer will need to pay the extra.
QR 50	50% off on 3 Black trips per month	QR 20	Only on the Black trip and 3 rides. Discount of 50% with a maximum amount of QR 20. (Ex: a ride of QR 30, the customer

			will get a QR 15 discount, and a ride of QR 50, the customer will get QR 20 discount)
QR 80	80% off 2 Uber Black or Uber Van XL trip	QR 40	80% off 2 Uber Black or Uber VanXL trip (Average fare is 50 QAR) so total will be 80 QAR
QR 100	50% off on 3 Black trips per month	QR 40	Only on the Black trip and 3 rides. Discount of 50% with a maximum amount of QR 40. (Ex: a ride of QR 70, the customer will get a QR 35 discount, and a ride of QR 100, the customer will get a QR 40 discount)
QR 150	100% off on 3 airport trips on Uber XL per month	QR 70	Only on Uber XL rides and only 3 rides. If a customer exceeds the cap per ride Customer will need to pay the extra.

7.2.3 Snoonu

- Customer must redeem the voucher code through the Snoonu App.
- Customer uses less than the value of the Snoonu voucher, they will lose the rest of the voucher benefit
- Customer uses more than the value of the Snoonu voucher, they will need to make payment for the difference between the voucher value and the purchases total value on the Snoonu App.
- The Snoonu voucher is not applicable at the following outlets:
    1. Pizza Hut
    2. Hardee's
    3. KFC

7.2.4 Karti Store Purchases

- Customers will receive cashback on their next bill, applicable to purchases made on Karti store
- The credited value is non-transferable and will not carry over if not fully utilized.
- Customers must use their Vodafone mobile number as a payment method when he is purchasing on Karti store.
- The cashback value is non-transferable and will not be carried over if not fully utilized.
- Customers will only get the cashback amount based on Karti store purchases and within the limit assigned to the plan.
- Gaming cards are subject to vendor availability at Karti store
- Merchant example PlayStation store & XBOX store & Steam game store etc.

8. Add-Ons and Extras

8.1. International Minute Add-Ons

8.1.1 QR35 International Add-on.

- This add-on gives customers minutes to call selected destinations.
- The add-on is priced QR 35 and charges automatically recur every month.
- The minutes include in this pack are only available for calls originated in Qatar.

Destinations	International minutes
India	750
Philippines – Globe Network Only	140
Pakistan	250
Bangladesh	700
Sri Lanka	70
Egypt	100

8.1.2 QR 10 International Add-on

- The minutes included in this pack are only available for calls originating in Qatar
- This add-on cost QR 10 monthly and recurs monthly. It offers international minutes for following countries:

Destinations	International minutes
India	200
Philippines	25
Pakistan	50
Bangladesh	200
Other countries (8.1.4)	20

8.1.3 7 Days International Calling Boosters

Pack name	Description
7-day India booster pack	200 India international outgoing minutes valid for 7days for just QR20 only
7-day Pakistan booster pack	50 Pakistan international outgoing minutes valid for 7 days for just QR20 only
7-day Philippine's booster pack	50 Philippines international outgoing minutes to GLOBE telecom valid for 7days for just QR20 only
7-day Bangladesh booster pack	80 Bangladesh international outgoing minutes valid for 7 days for just QR20 only
7-day international booster pack	40 international outgoing minutes to call other countries (8.1.4) valid for 7 days for just QR20 only.

8.1.4 Countries for International Add-On

- For the Others Countries QR 10 International Add-On and 7-day international booster pack international minutes are applicable for calls to: Afghanistan; Andorra; Angola; Argentina; Armenia; Aruba; Australia; Austria; Bahrain; Bangladesh; Belgium; Bhutan; Bolivia; Botswana; Brazil; Brunei; Bulgaria; Cambodia; Canada; China; Colombia; Costa Rica; Cyprus; Czech Republic; Denmark; Ecuador; Egypt; El Salvador; Estonia; Finland; France; French Guiana; Georgia; Germany; Ghana; Gibraltar; Greece; Guadeloupe; Guatemala; Honduras; Hong Kong; Hungary; Iceland; India; Indonesia; Iran; Iraq; Ireland; Italy; Japan; Jordan; Kazakhstan; Kenya; Korea (South); Kuwait; Kyrgyzstan; Lebanon; Liechtenstein; Lithuania; Luxembourg; Macau; Malawi; Malaysia; Malta; Mauritius; Mexico; Mongolia; Mozambique; Namibia; Nepal; Netherlands; New Caledonia; New Zealand; Nigeria; Norway; Bermuda; Chile; Dominican Republic; Faeroe Islands; Greenland; Guam; Inmarsat; Laos; Mariana Island; Monaco; Puerto Rico; Reunion Island; United States; Uruguay; US Virgin Islands; Oman; Pakistan; Palestine; Panama; Paraguay; Peru; Philippines; Poland; Portugal; Romania; Russia; Saudi Arabia; Singapore; Slovakia; Slovenia; South Africa; Spain; Sri Lanka; Sudan; Suriname; Swaziland; Sweden; Switzerland; Syria; Taiwan; Tajikistan; Thailand; Turkey; Turkmenistan; Ukraine; United Arab Emirates; United Kingdom; Uzbekistan; Venezuela; Vietnam; Yemen Arab Republic and Zambia.

8.2. Local Data Add-Ons

8.2.1 QR 20 Local Data Add-Ons

- These data Add-ons are for selected Postpaid Plans. These add-on are monthly recurring add-ons

Local Data Add on	Postpaid+ Essential	Postpaid+ Extra	Unlimited+
QR 20	2 GB	5 GB	8 GB

8.2.2 7 Days Data Booster Pack

- These data Add-ons are for all Postpaid Plans
- These are one-time subscription add-ons and customers can subscriber these multiple times

Pack name	Description

7-day Data booster pack	2.5 GB local data valid for 7days for just QR20 only
7-day 25GB data booster pack	25 GB local data valid for 7days for just QR50 only

8.2.3 Speed Boosters for Unlimited+ Plans

Daily	Monthly
QR 20 (FUP of 5GB per day)	QR 100 (FUP of 100GB per month)

8.3. Local Minutes Add-ons

8.3.1 QR 20 Local Minutes Add-On

- These Add-ons are for selected Postpaid Plans
- These add-ons are monthly recurring add-ons

Local minutes Add-on	Postpaid+ Essential	Postpaid+ Extra
QR 20	200	300

8.3.2 7 Days Local Minutes Booster Packs

Pack name	Description
7-day Local booster pack	150 local minutes valid 7 days for just QR 20 only.

8.3.3 Local 25Dhs Calling Opt in

- Customers can make national voice calls for 25Dhs per minute if they opt in for the rate. Customers can activate the national voice call rate of 25Dhs per minute by dialing *200*25#.
- There is no charge for opting in for the 25Dhs rate.

9. Roaming Products

9.1. Roam Like Home Pack

- Customers on the following Postpaid Plans below ("Eligible Plans") can activate the new Roam Like home Pack ("RLHP") Add On:

U Start Legacy	U Plus Legacy	U Plus India Legacy
Unlimited 300 Legacy	Unlimited 375 Legacy	Unlimited 450 Legacy
Unlimited VIP Legacy	Vodafone First Legacy	Vodafone First Plus Legacy
Vodafone First Family Legacy	Postpaid Essential Legacy	Postpaid Extra Legacy
Unlimited Legacy	Unlimited Premium Legacy	Unlimited+ VIP
Unlimited+	Unlimited+ Premium	Unlimited+ Platinum
Postpaid+ Essential	Postpaid+ Extra	Postpaid+ MAX
Ahli	Ahli Pro	Ahli Premium
Ahli Platinum		

- RLHP once activated on the Eligible Plans above enables the Customer to use their Local Units (voice calls, SMS), Local Data allowances, current Add-ons allowance and out of bundle services while roaming in the following RLHP countries ("RLHP Countries"):

Saudi Arabia	Oman	Kuwait

UAE	Bahrain	Turkey
UK	Germany	France
Spain	Switzerland	Italy
USA	Egypt	Australia
Austria	Bangladesh	Greece
Jordan	Malaysia	Netherlands
Norway	Pakistan	Philippines
Sri Lanka	Thailand	Tunisia
China	Poland	Czechia
Portugal	Indonesia	Singapore
South Korea	South Africa	

- The benefits are only applicable in the RLHP Countries mentioned above.
- Customers can use their Eligible Plan, Add-On, and promotional allowances while roaming in RLHP Countries. Incoming calls in the specified RLHP Countries are free for customers subscribed to the RLHP Add-On. Standard roaming rates will apply when customers roam in countries not included in the RLHP Country list or if You make calls to countries outside the RLHP countries.
- Customer can make international calls while roaming except if the destination wasn't eligible for calls as per your current Postpaid Plan benefits while in Qatar. In such cases standard international call rates will apply. For example, local allowance not eligible for roaming use such as Data at lower (throttled) speed, which is used after the main Data allowance from your current Postpaid Plan.
- Customer can also dial *129# or check the My Vodafone App. to know the remaining data allowance in the plan.
- Any remaining data/voice in the RLHP if not consumed in 30 Days from the activation date will convert back to local.
- Customer will receive an SMS notification when their data/voice is consumed or when the validity period has expired.

9.1.1 Daily RLHP Add-On

- Daily Roam Like Home Pack ("RLHP") is an Add-On that transforms the customers local benefits into roaming privileges. It allows customers to use their current postpaid plan allowances and Add-ons while traveling in certain countries for (1 day) on activation by paying QR 50.
- Customers can subscribe while in Qatar or abroad through the My Vodafone App or by dialing the activation code
- *110*55# provided they are on the plan's Eligible plans for RLHP.
- Activation is valid for one (1) day, and customers can do multiple activations as long as it for personal use and not leading to Artificially Inflated Traffic.
- Any remaining data/voice in the RLHP if not consumed in one (1) Day from the activation date, will be converted back to local benefits.
- RLHP cannot do permanent roaming, which means that customers can only subscribe to this Add On for a maximum of twelve (12) times consecutively.

9.1.2 Weekly RLHP Add-on

- Weekly Roam Like Home Pack ("RLHP") is an Add-On that transforms the customers local benefits into roaming privileges. It allows customers to use their current postpaid plan allowances and Add-ons while traveling in certain countries for (7 days) on activation by paying QR 150.
- Customers can subscribe while in Qatar or abroad through the My Vodafone App or by dialing the activation code
- *110*120# provided they are on the plan's Eligible plans for RLHP.
- Activation is valid for seven (7) days and customers can do multiple activations as long as it is for personal use and not lead to Artificially Inflated Traffic.
- Any remaining data/voice in the RLHP if not consumed in seven (7) Days from the activation date, will convert back to local benefits.

- RLHP cannot do permanent roaming which means that customers can only subscribe to this Add On for a maximum of twelve (12) times consecutively.

9.1.3 Monthly RLHP Add-on

- RLHP is an add-on that transforms customers' local benefits into roaming privileges. It allows customers to use current Plan allowances and Add-Ons while traveling in RLHP Countries for thirty (30) days by paying QR 500 provided they are on the Eligible Plans.
- Customers can subscribe while in Qatar or abroad through the My Vodafone App or by dialing the activation code
- *110*500#
- Activation is valid for thirty (30) days and customers can do multiple activation as long as it for personal use and not leading to Artificially Inflated Traffic.
- Any remaining data/voice in the RLHP if not consumed in 30 Days from the activation date will convert back to local RLHP cannot be used for permanent roaming which means that customers can only subscribe to this Add On for a maximum of three (3) times consecutively.

9.1.4 GCC RLHP Weekly Pack

- The Weekly Roam Like Home Pack – GCC ("GCC RLHP") is an Add-On that allows eligible postpaid customers to use their local plan allowances (data, minutes, SMS, and add-ons) while roaming in GCC countries for 7 days at a price of QR 125.
- Customers on the following Postpaid Plans ("Eligible Plans") can activate the new Roam Like Home Weekly Pack – GCC ("**GCC RLHP**") Add-On:

U Start Legacy	U Plus Legacy	U Plus India Legacy
Unlimited 300 Legacy	Unlimited 375 Legacy	Unlimited 450 Legacy
Unlimited VIP Legacy	Vodafone First Legacy	Vodafone First Plus Legacy
Vodafone First Family Legacy	Postpaid Essential Legacy	Postpaid Extra Legacy
Unlimited Legacy	Unlimited Premium Legacy	Unlimited+ VIP
Unlimited+	Unlimited+ Premium	Unlimited+ Platinum
Postpaid+ Essential	Postpaid+ Extra	Postpaid+ MAX
Ahli	Ahli Pro	Ahli Premium
Ahli Platinum		

- Once activated, GCC RLHP allows customers to use their local plan allowances (data, minutes, SMS, add-ons, and out-of-bundle services) while roaming in the following GCC countries ("GCC RLHP Countries"):

Saudi Arabia	United Arab Emirates (UAE)	Kuwait
Oman	Bahrain	

- Customers can subscribe to the pack while in Qatar or abroad, through the My Vodafone App or by dialing the activation code *110*130#, provided they are on one of the eligible postpaid plans.
- The pack is valid for seven (7) days from the time of activation. Customers may activate the pack multiple times, as long as the usage is for personal use and does not lead to Artificially Inflated Traffic.
- The GCC RLHP Add-On is intended for short-term roaming use and does not support permanent roaming. Customers may only activate the pack a maximum of twelve (12) consecutive times.

9.2. Vodafone Passport Packs

- These packs provide data and minutes which are only applicable in the passport pack countries available at www.vodafone.qa/passportpack except for the GCC Packs which are only valid for roaming in GCC countries which are (Saudi Arabia, UAE, Kuwait, Bahrain and Oman)
- Customer can subscribe while in Qatar or abroad through My Vodafone App, E-top up or by dialing the activation codes, *110*35# for Postpaid.
- Customer will receive an SMS notification when their data/voice is consumed or when the validity period has expired.
- Customer can also dial *129# or check the My Vodafone App. to know the remaining data allowance in the Offer.

9.2.1 Daily Passport Pack

- All Customers who subscribe to the Daily Passport Pack ("Daily Passport Pack") by paying QR35 per Day shall receive the benefits below:

Roaming Data	Roaming Minutes
1GB	30 outgoing and incoming

- This pack is valid for one day
- Customers can reactivate again only after expiry of existing pack
- If the Customer consumes more than the total data/voice allowance before the expiry, then the rate will be QR 1 per 1MB/Minute until the day period expires and thereafter the standard roaming rates below will apply.
- Any remaining data/voice in the Daily passport Pack if not consumed within the same day from the activation date will expire.

9.2.2 Weekly Pack

- All Customers who subscribe to the Passport Pack ("Passport Pack") by paying QR100 per week shall receive the benefits below:

Roaming Data	Roaming Minutes & SMS
3GB	100 outgoing and incoming

- This pack is valid for one (1) week
- If the Customer consumes more than the total data/voice allowance before the expiry, then the rate will be QR 1 per 1MB/Minute until the 7-day period expires and thereafter the standard roaming rates below will apply.
- Any remaining data/voice in the passport Pack if not consumed within 7 days from the activation date will expire.
- Inflight roaming is free with every passport activation with a FUP of 40 GB per passport activation per flight.

9.2.3 Weekly Pack – Data Only

- All Customers who subscribe to the Passport Pack – Data Only ("Passport Pack Data Only") by paying QR100 per week shall receive the benefits below:

Roaming Data	Roaming Minutes
6 GB	N/A

- This pack is valid for one (1) week
- If the Customer consumes more than the total data allowance before the expiry, then the rate will be QR 1 per 1MB until the 7-day period expires and thereafter the standard roaming rates below will apply.
- Any remaining data in the passport Pack if not consumed within 7 days from the activation date, will expire.

9.2.4 Monthly Pack

- All Customers who subscribe to the Passport Pack ("Passport Pack") by paying QR 320 per month shall receive the benefits below:

Roaming Data	Roaming Minutes
10 GB	300 Outgoing and Incoming Minutes

- This pack is valid for 1 month from the date of activation
- If the Customer consumes more than the total data/voice allowance before the expiry, then the rate will be QR 1 per 1MB/Minute until the 1-month period expires and thereafter the standard roaming rates below will apply.
- Any remaining data or voice allowance in the Passport Pack will expire if not consumed within one (1) month from the activation date.

- Inflight roaming is free with every passport activation with a FUP of 40 GB per passport activation.

9.2.5 Vodafone GCC Passport – Data only

- All Customers who subscribe to the GCC Passport Data Pack by paying QR 150 per week shall receive the benefits below:

Roaming Data in GCC Countries only	Roaming Minutes
10 GB	N/A

- This pack is valid for one (1) week
- If the customer consumes more than the total data allowance before the expiry, then the rate will be QR 1 per MB until the 7-day period expires. After that, standard roaming rates will apply.
- Any remaining data in the GCC Passport Data Pack will expire 7 days after the activation date if not consumed.

9.2.6 Vodafone GCC Passport Pack

- All Customers who subscribe to the GCC Passport Pack ("GCC Passport Pack") by paying QR150 per week shall receive the benefits below:

Roaming Data in GCC Countries	Roaming Minutes
5 GB	100 Outgoing and Incoming

- This pack is valid for one (1) week
- If the Customer consumes more than the total data/voice allowance before the expiry, then the rate will be QR 1 per 1MB/Minute until the 7-day period expires and thereafter the standard roaming rates below will apply.
- Any remaining data/voice in the passport Pack if not consumed within 7 days from the activation date will expire.

9.3. Global Roaming Countries

The Global Roaming refers to roaming in the following countries:

Afghanistan	Argentina	Azerbaijan
Albania	Algeria	Andorra
Anguilla	Antigua	Armenia
Aruba	Australia	Austria
Bahrain	Bangladesh	Barbados
Belarus	Belgium	Benin
Bermuda	Bonaire	Bolivia
Bosnia & Herzegovina	Brazil	British Virgin Islands
Bulgaria	Canada	Cape Verde
Cayman Islands	China	Chile
Chad	Colombia	Curacao
Congo	Croatia	Cyprus
Czech Republic	Cote D'Ivoire	Denmark
Dominica	Egypt	El Salvador
Estonia	Fiji	Finland
France	French Guiana	Germany
Gibraltar	Georgia	Ghana

Greece	Greenland	Grenada
Guadeloupe	Guatemala	Guernsey
Guinea-Bissau	Guyana	Haiti
Hong Kong	Hungary	Iceland
India	Indonesia	Inflight – On Air
Inflight – Aero Mobile	Iraq*	Ireland
Italy	Jamaica	Japan
Jersey	Jordan	Kazakhstan
Kenya	Kuwait	Laos
Latvia	Lebanon	Lesotho
Lichtenstein	Lithuania	Luxembourg
Macau*	Macedonia	Mauritius *
Malaysia	Malta	Martinique
Mexico	Moldova	Montenegro
Morocco	Montserrat	Mozambique
Myanmar	Nauru	Nepal
Netherlands	Zealand	Nigeria
Norway	Oman	Paraguay*
Pakistan	Palestine	Panama
Papua Guinea	Peru*	Philippines
Poland	Portugal	Republic of Congo
Romania	Russia	Rwanda
Samoa	Saudi Arabia	Senegal
Seychelles	Serbia	Singapore
Sierra Leon*	Slovakia	Slovenia
South Africa	South Korea	Spain
Sri Lanka	St. Kitts & Nevis	St. Lucia
St. Vincent & The Grenadines	Suriname	Sudan
Sweden	Switzerland	Taiwan
Tajikistan	Tanzania	Thailand
Tonga	Trinidad & Tobago	Tunisia
Turkey	Turks and Caicos Islands	UAE
Ukraine	USA	Uzbekistan
Uruguay	Uganda	UK
Vanuatu	Vietnam	Zambia
Burkina Faso	Botswana	Cameroon
Costa Rica	Dominican Republic	Ecuador

Faroe Islands	Isle of Man	Guinea
Honduras	Kyrgyzstan	Cambodia
Liberia	Mali	Malawi
Nicaragua	Puerto Rico	Swaziland
Brunei	Ethiopia	Bahamas
French Polynesia	Madagascar	Mongolia
South Sudan		

10. Standard Rate card

10.1. National Rate Card

- All calling prices are charged per minute, and Mobile internet usage is charged on a per MB increment.

	Cost	Unit
National Voice	QR0.35	Per minute
Video Calling	QR0.45	Per minute
National SMS	QR0.30	Per SMS
National MMS	QR0.90	Per MMS
Mobile Internet	QR0.99	Per MB

10.2. International Rate Card

- Please visit www.vodafone.qa/international for a full list of countries and rates.

	Cost	Unit
International SMS	QR0.60	Per SMS
International MMS	QR1.35	Per MMS
Satellite	QR 28.00	Per minute

- **International Calling Rate Card by Country**

Rate	Country List
QR 0.99	Bosnia and Herzegovina, Faroe Islands, Ghana, Macau, Mariana Islands, Netherlands Antilles, New Zealand, Palestine, Saint Lucia, Saint Vincent and the Grenadines, South Korea, St Vincent, Suriname, Taiwan, Trinidad and Tobago, Turks Caicos Islands, United States.
QR 0.66	Saipan
QR 1.5	Albania, Angola, Antigua and Barbuda, Armenia, Azores, Belarus, Belgium, Benin, Botswana, British Virgin Islands, Cameroon, Cape Verde, Christmas Islands, Cocos Islands, Comoros, Congo (Brazzaville), Croatia, Djibouti, Equatorial Guinea, French Polynesia, French West Indies, Ivory Coast, Liberia, Macedonia, Montenegro, Mozambique, Rwanda, Samoa US, Senegal, Serbia, Sweden, Switzerland, Tanzania, Togo, Tonga, Uganda, Ukraine, United Kingdom, Zaire.

QR 1.55	Bahrain, Kuwait, Oman, Saudi Arabia, and UAE
QR 2.0	Afghanistan, Andorra, Anguilla, Argentina, Aruba, Australia, Austria, Azerbaijan, Bangladesh, Belize, Bermuda, Bhutan, Bolivia, Brazil, Brunei, Bulgaria, Burkina Faso, Burundi, Cambodia, Canada, Cayman Islands, Chad, Chile, China, Colombia, Congo, Costa Rica, Cyprus, Czech Republic, Denmark, Ecuador, Egypt, El Salvador, Eritrea, Ethiopia, Fiji, Finland, France, French Guiana, Gabon, Georgia, Germany, Gibraltar, Greece, Greenland, Grenada, Guadeloupe, Guatemala, Guernsey, Guyana, Haiti, Honduras, Hong Kong, Hungary, Iceland, India, Indonesia, Iran, Iraq, Ireland, Italy, Japan, Jersey, Jordan, Kazakhstan, Kenya, Kosovo, Kyrgyzstan, Laos, Latvia, Lebanon, Lesotho, Libya, Liechtenstein, Lithuania, Luxembourg, Malawi, Malaysia, Mali, Malta, Martinique, Mauritania, Mauritius, Mayotte, Mexico, Micronesia, Moldova, Monaco, Mongolia, Montserrat, Morocco, Myanmar, Namibia, Nepal, Netherlands, New Caledonia, Nicaragua, Niger, Nigeria, Niue Island, North Korea, Norway, Pakistan, Palau, Panama, Paraguay, Peru, Philippines, Poland, Portugal, Puerto Rico, Reunion, Romania, Russia, Samoa, San Marino, Seychelles, Sierra Leone, Singapore, Slovakia, Slovenia, Somalia, South Africa, Spain, Sri Lanka, St Kitts Nevis, St Pierre Miq, Sudan, Swaziland, Syria, Tajikistan, Thailand, Turkey, Turkmenistan, Uruguay, Uzbekistan, Vanuatu, Venezuela, Virgin Islands, Yemen, Zambia, Zimbabwe.
QR 2.5	Algeria, Central African Republic, Cook Islands, Estonia, Guinea, Guinea-Bissau, Maldives, Papua New Guinea, Saint Kitts and Nevis, Sao Tome, Tunisia, Vietnam, Wallis and Futuna Islands.
QR 2.99	Bahamas, Barbados, Cuba, Dominica, Gambia, Guam, Jamaica, Madagascar, Nauru, Tuvalu.
QR 3.5	Dominican Republic, East Timor, Marshall Islands, Solomon Islands
QR 28	Antarctica, Ascension, Diego Garcia, Falkland Islands, Kiribati, Norfolk Island, Satellite, St Helena, Tokelau.

10.3. Roaming Rate Card

- Customers can now get roaming in over 180 countries. However, roaming in a small portion of these countries (less than 1% of total) may have delayed charges of up to 31 days.
- To activate full roaming in certain countries, list available at http://www.vodafone.qa/en/support/faqs/plans/roaming
- Please note that the Customer will need to provide a valid credit card as a security guarantee or pay a deposit of QR 2,000 at any Vodafone Store.
- To learn more and find out which other countries are included, please contact 122 or visit our nearest Vodafone store or http://www.vodafone.qa/en/plans-and-numbers/other- services/roaming.

Zone	Making calls in the country you're in (QR per Min)	Calls Back to Qatar (QR per Min)	Calls to GCC (QR per Min)	Internet Calls (QR per Min)	Received Calls (QR per Min)	Send SMS (QR per SMS)	Data Roaming (QR per MB)	Send MMS (QR per MMS
1	0.88	2.00	2.00	17.00	0.80	0.22	1.53	3
2	5.00	17.00	17.00	17.00	3.00	2	55.00	5
3	5.00	17.00	17.00	17.00	3.00	2	15.00	5
4	5.00	17.00	17.00	17.00	3.00	2	55.00	7
5	5.00	17.00	17.00	17.00	3.00	2	55.00	7
6	5.00	17.00	17.00	17.00	3.00	2	55.00	9
7	30.00	30.00	30.00	30.00	30.00	2	75.00	10

10.3.1 Roaming Countries

Zone	Area	Countries
1	**GCC**	Bahrain; Kuwait; Oman; Saudi Arabia and United Arab Emirates
2	**MENA**	Algeria; Iran; Iraq; Jordan; Palestine; South Sudan; Lebanon; Morocco; Sudan; Syria and Tunisia
3	**Vodafone**	Albania; Australia; Czech Republic; Egypt; Greece; Hungary; Germany; Ghana; India; Ireland; Italy; Malta; Netherlands; New Zealand; Portugal; Romania; South Africa; Spain; Turkey and United Kingdom
4	**Asia & Oceania**	Afghanistan; American Samoa; Azerbaijan; Bangladesh; Cambodia; China; Bhutan; Brunei; Cook Island; East Timor; Fiji; Georgia; Hong Kong; Indonesia; Japan; Kazakhstan; Kyrgyzstan; Macau; Malawi; Malaysia; Maldives; Mongolia; Myanmar; Nauru; Nepal; Norfolk Island; New Caledonia; Pakistan; Palau; Papua New Guinea; Philippines; Samoa; Singapore; Solomon Island; Solomon Islands; South Korea; Sri Lanka; Taiwan; Tajikistan; Thailand; Tonga; Trinidad and Tobago; Turkmenistan; Uzbekistan; Vanuatu; Vietnam and Yemen
5	**Americas & Europe**	Aland; Andorra; Anguilla; Antigua and Barbuda; Aruba; Austria; Argentina; Armenia; Bahamas; Barbados; Belarus; Belgium; Belize; Bermuda; Bolivia; Bosnia and Herzegovina; Brazil; British Virgin Islands; Bulgaria; Canada; Cayman Islands; Chile; Colombia; Costa Rica; Croatia; Cyprus; Cuba; Denmark; Dominica; Dominican Republic; Ecuador; El Salvador; Estonia; Falkland Islands; Faroe Islands; Finland; France; French Guyana; Gibraltar; Greenland; Grenada; Guadeloupe; Guam; Guatemala; Guernsey; Guinea; Guinea Bissau; Guyana; Haiti; Iceland; Isle of Man; Jamaica; Jersey; Kosovo; Latvia; Liechtenstein; Lithuania; Luxembourg; Macedonia; Martinique; Mexico; Moldova; Monaco; Montenegro; Montserrat; Netherlands Antilles; Nicaragua; Northern Mariana Islands; Norway; Panama; Paraguay; Peru; Poland; Puerto Rico; Russia; Saint Kitts and Nevis; Saint Lucia; Saint Pierre and Miquelon; Saint Vincent and the Grenadines; San Marino; Serbia; Slovakia; Slovenia; Suriname; Sweden; Switzerland; Tahiti; Turks and Caicos Islands; Ukraine; United States; Uruguay and Venezuela
6	**Africa & ROW**	Angola; Benin; Botswana; Burkina Faso; Cape Verde; Central African Republic; Burundi; Cameroon; Chad; Comoros Islands; Cote D'Ivoire; Democratic Republic of the Congo; Djibouti; Equatorial Guinea; Ethiopia; Gabon; Gambia; Honduras; Kenya; Laos; Lesotho; Liberia; Libya; Madagascar; Mali; Mauritius; Mauritania; Mayotte; Mozambique; Namibia; Niger; Nigeria; Republic of the Congo; Réunion Island; Rwanda; Sao Tome and Principe; Senegal; Seychelles; Sierra Leone; Somalia; Swaziland; Tanzania; Togo; Uganda; Zambia and Zimbabwe.
7	**Others**	Air Flight Services; Maritime Services and Satellite Services

10.3.2 Roaming and international Rates

- The following roaming and international rates shall apply to customers subscribed to the eligible Postpaid plans listed below:

New Unlimited+ Platinum	Unlimited 375	Unlimited VIP Legacy
New Unlimited+ VIP	Unlimited 450	Unlimited+ Premium Special (Vodafone for all)
Unlimited	Unlimited Premium	Unlimited+ Special (Vodafone for all)
Unlimited 300		Unlimited VIP

- The roaming rate of QR 1 per minute for incoming and outgoing calls shall apply to customers subscribed to the above eligible plans while roaming in the following countries:

Albania	Guinea-Bissau	Papua New Guinea	Denmark	Palestine
Algeria	Guyana	Philippines	Dominica	Panama
Anguilla	Haiti	Poland	Egypt	Tanzania
Antigua	Hong Kong	Portugal	El Salvador	Thailand
Armenia	Hungary	Republic of Congo	Estonia	Tonga
Aruba	India	Romania	Fiji	Trinidad & Tobago
Australia	Indonesia	Russia	France	Tunisia
Austria	Ireland	Rwanda	French Guiana	Turkey
Bahrain	Italy	Samoa	Germany	Turks and Caicos Islands
Bangladesh	Jamaica	Saudi Arabia	Ghana	*UAE
Barbados	Japan	Seychelles	Greece	UK
Belarus	Jersey	Serbia	Grenada	Ukraine
Belgium	Jordan	Singapore	Guadeloupe	USA
Bermuda	Kazakhstan	Slovenia	Guernsey	Uzbekistan
Bonaire	Kenya	South Africa	Zambia	Vanuatu
Brazil	*Kuwait	South Korea	Mexico	Vietnam
British Virgin Islands	Laos	Spain	Montserrat	Pakistan
Bulgaria	Latvia	Sri Lanka	Morocco	Norway
Canada	Czech Republic	St. Kitts & Nevis	Mozambique	*Oman
Cayman Islands	Lichtenstein	St. Lucia	Myanmar	Taiwan
China	Lithuania	St. Vincent & The Grenadines	Nauru	Tajikistan
Congo	Luxembourg	Surinam	Netherlands	Malta
Croatia	Macedonia	Sweden	New Zealand	Martinique
Curacao	Malaysia	Switzerland	Nigeria	Cote D'Ivoire

11. Service Provider Obligations

- Vodafone shall use its best endeavours to provide the Customer with the Services; however, due to the nature of this technology, Vodafone cannot guarantee a fault-free service.
- Vodafone may suspend the Services: (i) to carry out maintenance or testing of the Vodafone Network; (ii) during any technical failure of the Vodafone Network; (iii) when it is necessary to safeguard the security and integrity of the Vodafone Network or to reduce the incidence of fraud; (iv) where it is necessary for reasons of Force Majeure; (v) where it identifies an Artificially Inflated Traffic due to fraud. Vodafone shall endeavour to keep all such suspensions to a minimum and shall give Customer notice of such suspensions where reasonably practicable.
- Vodafone is not responsible or liable for any non-performance of Services or for any degradation or deviation of the Services that can be reasonably attributed to the actions or omissions of the Customer or third parties.

12. Customer Obligations

- Postpaid Service is for the use of the registered Customer only. The Customer may not transfer the registered Postpaid SIM card to another person without a valid transfer of number ("TON") using the TON form at any Vodafone Retail Stores. Unauthorized transfer of a Postpaid SIM card may result in service cancellation.
- The Customer must promptly notify Vodafone if the SIM Card is lost, stolen or damaged. In the event of loss, theft or damage of the SIM Card, the Customer must notify Vodafone within forty-eight (48) hours of becoming aware.
- Porting Out:
- The Customer can port their Postpaid Number, but only after all invoiced charges outstanding at the time of port-out request are fully paid. If charges are outstanding at the time of porting, Vodafone will inform the Customer of the amount payable and the timeframe in which that payment must be made to avoid the cancellation of the Customer's port request.

- The Customer must pay all charges that have been incurred by the Customer, but which have not been invoiced by Vodafone as at the date of the port, including any early contract termination fees. Vodafone will issue the Customer with a final invoice in respect of those charges. If the final invoice is not paid within 30 days of the invoice date, Vodafone may direct the other service provider to bar the ability of the Customer to make outgoing
- calls (except for calls to emergency service numbers and operator service numbers), send SMS/MMS, access data services and any other outgoing services using the ported mobile number.
- After 45 days, Vodafone may direct the other service provider to suspend the ability of the Customer to receive public telecommunications services using the ported mobile number and terminate the public telecommunications services in respect of the ported mobile number. The Subscriber may lose the right to use the ported mobile number if the invoiced charges are not paid within a certain period after the date of termination.
- If the Customer requests the porting of a mobile number from Vodafone and it is subsequently discovered that the port has been made in error, is fraudulent or the Customer does not otherwise have the right to port that mobile number, Vodafone may take such measures as are necessary to address this issue, including returning the ported number to the original range holder.

13. Tariff Modification Version Control

Version Number	Effective Date	Description of Change
1.43	15/06/2017	Changes in 3.1, 3.1.1, 3.1.3, 3.2, 3.2.3, 3.2.4, 3.3, 3.4, 3.5, 3.6, 3.8, 4, 7.2, 3.7
1.44	08/08/2017	Change in 3.1
1.45	10/08/2017	Change in 3.7
1.46	24/10/2017	Change in 3.3 – 3.6 and 5
1.47	15/10/2017	Change in 3.3, 9.3, 7.2
1.48	01/11/2017	Change in 3.1
1.49	08/11/2017	Change in 3.2.3
1.50	31/12/2018	Change in 3.3 and 4
1.51	05/02/2018	Change in 3.1.2 & 3.1.3, 3.2.2, 3.3 and 3.9
1.52	06/03/2018	Change in 3.1
1.53	01/04/2018	Change in 7.3
1.54	29/04/2018	Change in 3.3
1.55	13/05/2018	Change in 3.3
1.56	13/09/2018	Change in 7.2
1.57	13/11/2018	Change in 3.1, 3.2.1, 3.9, 10, 3.1 and 3.10
1.58	13/12/2018	Change in 1.5, 2, 4.4,4.5, 4.6, 4.7,5, 6.1, 4, 3.3, 3.4, 3.9.2, 7 and 8
1.59	31/12/2018	Change in 5.2
1.60	08/01/2019	Change in 5.1 and 6.4
1.61	23/01/2019	Change in 7
16.2	18/02/2019	Change in 4; 4.3 and 4.6
16.3	28/02/2019	Change in 4.1
16.4	28/03/2019	Change in 14 and 15
16.5	01/04/2019	Change in 10.3
16.6	23/07/2019	Change in 4.1
1.68	30/09/2019	Change in 4.1
1.69	22/10/2019	Change in 4.1
1.70	17/11/2019	Change in 12A
1.71	12/12/2019	Change in 6.1
1.72	17/12/19	Change in 4.1.1, 4.1.2 and 4.1.5
1	09/12/2020	Change in 5 and 5.2
2	26/03/2020	Change in 7
3	19/04/2020	Changes in 4.1.1; 4.1.6; 6.10 and 7.
4	26/04/20 20	Change in 10.3
5	15/06/20	Change in 7
6	18/06/20	Changes in 14
7	1/07/20	Changes in 14
8	9/07/20	Changes in 7
9	13/09/2020	Changes in 6.8, 6.9 and 10.2
10	21/09/2020	Change in 4.1.5

11	1/10/2020	Change in 5 and 6
12	08/02/2021	Changes in 5,7 and 15
13	7/04/2022	Addition of clause 18
14	22/04/2021	Change in 4.1 and 4.2
15	28/06/2021	Change in 3.2.
16	28/07/2021	Addition of clause 19
17	08/09/2021	Addition of clause 7.1
18	28/09/21	Clause 3.5, 5, 7 and 7.1
19	30/9/2021	Clause 7
20	14/10/2021	New U Plus India
21	19/10/2021	Changes in 6.8
22	17/11/2021	Changes in 4.1 and 4.1.2
23	22/11/2021	Changes in 4.1, 4.1.2, 6.4 and 6.5
24	3/01/2022	Changes in 7
25	13/02/2022	Changes in 3 and 4.1
26	24/04/2022	Changes in 4.2, 4.3, 4.4, 4.7, 4.9, 4.10 (2,3 and 4) and 7
27	24/05/2022	Changes 4.1
28	09/06/2022	Addition of Clause 9
29	07/07/2022	Addition in Clause 7.9
30	11/08/2022	New clause 5A
31	13/10/2022	Change in 7.9
32	22/11/2022	Change in 4.5 and 7.9
33	18/04/2023	Addition of Clause 8
34	28/05/2023	Changes in 4.1, 4.2 and 4.4
35	08/06/2023	Revamp of all Plans and grandfathering of old plans.
36	25/06/2023	New Clause 4.6 (2) and 10
37	10/08/2023	Changes in 7
38	25/09/23	Changes in 4.1 and 4.2 and new clause 9
39	08/10/2023	Changes in 7
40	30/10/2023	Changes in 9 (1) and 9 (2)
41	07/11/2023	New Clause 4.3 and change in 7
42	08/11/2023	Change 7
43	09/11/2023	Changes in 7
44	27/11/2023	Changes in 1 and 15
45	11/12/2023	Deletion of 6.3 and change in 6.7
46	27/12/2023	Reformatting of the entire document and Changes in 3, 4 and 6.11
47	01/01/2024	Deletion of 3.5 and 3.7
48	11/01/2024	Deletion of 4.1 and 4.2
49	28/1/2024	Deletion of 7.1 and 7.8
50	01/02/2024	New clause 6A
51	08/02/2024	Changes in 6A

52	11/03/2024	Change in 6A
53	06/05/2024	New clause in 9.1
54	12/05/2024	Changes in 10.2 and 10.3
55	10/06/2024	Change in 4.5
56	07/07/2024	Change in 6A
57	08/07/2024	Change in 7.1
58	16/09/2024	Change in 3.4 and 6A
59	29/09/2024	New clauses 4.2, 4.4, and 4.5; changes in 4.12 & 6.11; deletion of 4.3
60	29/10/2024	Deletion of 6A
61	10/11/2024	New clauses in 1.2 and 3.6
62	24/11/2024	New clause in 4.4.1
63	01/12/2024	Changes in 4.2 and 4.4
64	03/12/2024	Changes in 6.11
65	07/01/2025	Changes in 7
66	19/01/2025	Changes in 4.2
67	28/01/2025	Changes in 3.6
68	04/02/2025	Changes in 4.2 and 4.4.3
69	26/03/2025	Changes in 9.2 and 9.3
70	11/05/2025	Changes in 1
71	09/07/2025	Changes in 4.2,4.4, 4.9.1 and 9.3
72	17/07/2025	Changes in 6.11,6.11.3 and 9.4
73	29/07/2025	New clause 6A
74	12/08/2025	Changes in clause 4.9.4
75	28/08/2025	Changes in 4
76	04/09/2025	Changes in 4.1.1 and 4.1.6
77	02/10/2025	Changes in 4.1.6
78	16/10/2025	Changes in 4.7
79	30/10/2025	Changes in 9
80	03/11/2025	Changes in 4.1
81	11/11/2025	Changes in 4.1, 9.2 and 9.5
82	20/11/2025	Changes in 3
83	28/12/2025	Changes in 4.3, 4.4 and 4.6
84	05/01/2026	Change in 4.11.1
85	30/03/2026	Change in 4.7.2
86	07/04/2026	Changes in 4.11.4 and 6.11.1
87	14/05/2026	Changes in 4.1.2 and 4.11.4
88	14/06/2026	Changes in 5.1, 6.1, 6.2, 6.4, 6.5, 6.6 and 6.7
89	30/08/2026	Changes in 5.1 and 5.2
90	13/09/2026	Complete document cleanup with reformatting. Introduction of Ahli Plans.
91	12/11/2026	Changes in 4.6