

General Tariff Information

Service Provider Name	Vodafone Qatar P.Q.S.C.
Tariff Number	B26
Marketing Name of the Offer	Vodafone CCTV Secure Connect add-on on broadband services
Tariff Type	Standard Permanent
Duration	N/A
Customer Group	Business
Tariff Effective Date	19 October 2026
Tariff Version Number	1

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1 Definitions

In this tariff, the following terms have the meanings set out below:

Term	Definition
MSA	Master Service Agreement
CCTV	Closed-circuit television
CPE	Means Customer Premises Equipment, which is typically installed at customer premises.
Mbps	Means Megabits per second
MRC	Monthly Recurring Charge
NRC	Non-Recurring Charge
Customer	The Business subscribing to and using the Vodafone Surveillance Connect Service
Vodafone	Means Vodafone Qatar P.Q.S.C, commercial registration No. 39656, PO Box 27727 Doha Qatar
Charges	The charges payable for the Service, including any applicable MRC and NRC, as set out in this tariff and the MSA.
Commencement Date	The date on which the Service is provisioned and made available for use by the Customer.
Secure CPE	Vodafone-managed CPE configured to secure and encrypt CCTV traffic between Customer Sites.
Service	Vodafone Surveillance Connect, as described in this tariff.
Service Management Boundary or SMB	The physical interface port on the Vodafone CPE at which the Service is handed over to the Customer.

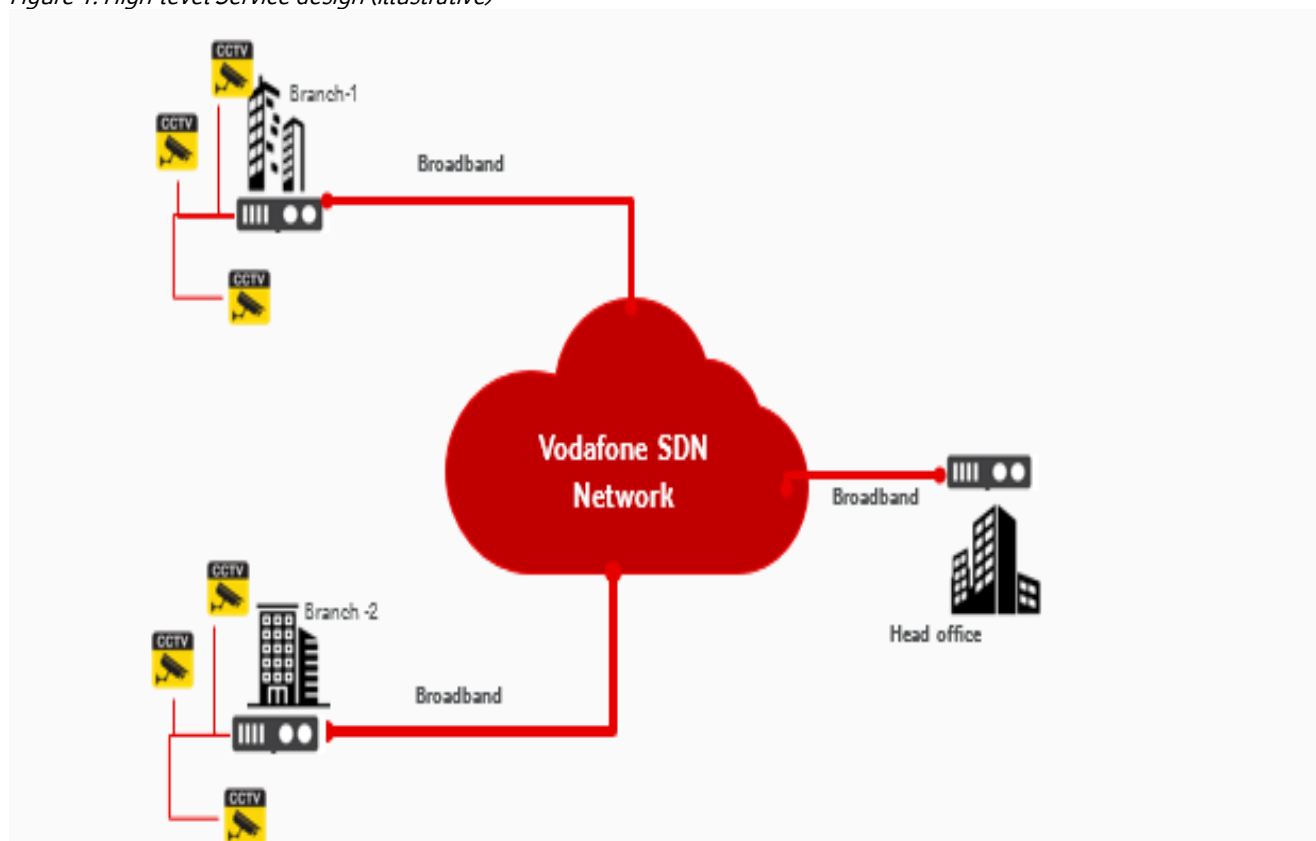
2 Tariff Terms and Conditions

- Vodafone's Business General Terms and Conditions and General Fixed Services Schedule of the MSA shall apply.
- Vodafone Surveillance Connect is available only in where Vodafone has fixed coverage and the service is technically feasible at each Customer Site. Any service-specific terms published on Vodafone website or in other marketing material also apply.
- Vodafone may, from time to time, publish promotions or tariff readjustments that modify this tariff for the stated period, subject to CRA approval where required.
- The tariff takes effect on the Tariff Effective Date and remains applicable to new subscriptions until it is withdrawn or replaced by a subsequent tariff.
- The minimum contractual period is 12 months from the Commencement Date (the "**Minimum Subscription Period**"), excluding any free promotional months. If the Customer terminates the Service during the Minimum Subscription Period, the Customer must pay the applicable Charges for the remainder of that period.
- Vodafone may offer a discount up to 20% on the products or services included in the tariff, from time to time, on a permanent or promotional basis, as per Article 3.9 of the Retail Tariff Instructions ("**RTI**").
- Vodafone may extend the duration of a promotional offer upon agreement with the Customer. In that case, Customers subscribed to the promotional offer will retain its benefits after the promotional period has expired.
- All charges in this tariff are stated in Qatari Riyals (QAR).
- The Service and these terms apply from the Commencement Date. Charges accrue from that date unless otherwise stated in the MSA.

3 Service Description

- Vodafone Qatar provides Vodafone Surveillance Connect (the "**Service**"), a managed connectivity service that securely carries the Customer's CCTV video traffic from its branch sites to its head office or CCTV monitoring hub. The Service combines Vodafone Business Broadband access with Vodafone-managed Secure CPE installed at each Customer Site. Secure CPE encrypts CCTV traffic and is configured with Vodafone security controls.
- The Service is dedicated to CCTV connectivity and is not intended for general Internet access or other applications

Figure 1: High-level Service design (illustrative)



4. Features and Charging

4.1. The Service includes the following components below:

12. Business Broadband access at each Customer site, at the speed selected by the Customer from the available tariff options.
13. Connectivity dedicated to CCTV traffic; general Internet access and use for other applications are restricted.
14. One secure CPE device per customer site, supplied, configured, managed and maintained by Vodafone Qatar for the duration of the contract term.
15. Configuration of secure tunnels between each branch site and the Customer head office in a hub-and-spoke design.
16. Centralized management of the Secure CPE network.
17. Fault reporting and technical support through Vodafone Enterprise support channels.

4.2. The Service does not include the components below:

18. CCTV cameras, network video recorders (NVRs), video management software, storage, or other surveillance equipment.
19. installation, configuration, or maintenance of the Customer's CCTV system or internal LAN cabling, video monitoring, recording, or analytics services.
20. connectivity from the Customer head office to the Ministry of Interior or any other third party, unless separately contracted.
21. Performance SLA that includes throughput, packet loss and Jitter.
22. Landline and standard internet services.
23. The Service is subject to Vodafone's confirmation of fixed coverage and technical feasibility at each Customer Site. The Customer must provide suitable space, power, access and a LAN hand-off point for installation and connection of its CCTV equipment.
24. The charges below apply per customer site and include one Vodafone-managed Secure CPE.

Plan	50 Mbps	75 Mbps	250 Mbps	500 Mbps	1000 Mbps
Monthly Rental (QAR)	500	630	820	1030	1470
One time Installation Charge (QAR)	-	-	-	-	-

5.

5. Vodafone Service Management Boundary

25. The Service Management Boundary ("**SMB**") is the physical interface port on the Vodafone CPE, which is the Customer access the service. Vodafone is responsible provisioning, maintaining and managing the Vodafone network and Vodafone-provided equipment up to the SMB. The Customer is responsible for its equipment, systems, cabling and services beyond the SMB.
26. Vodafone will maintain Vodafone-provided Secure CPE. Vodafone does not maintain Customer-owned surveillance equipment, internal LAN equipment or cabling.

6. The Customer Responsibilities

27. The Customer must provide a secure, air-conditioned space for the CPE with a power source within 2 meters, Category 5e cabling or higher, and access to its premises for installation, maintenance and fault resolution.
28. The Customer is responsible for obtaining any landlord, building or authority approvals required for installation of the Service at its premises.
29. The Customer is responsible for backing up its systems before installation and ensuring its equipment and software are compatible with the Service.
30. Any equipment the Customer connects to the Vodafone network must be type-approved by the CRA and comply with the technical standards set out in the MSA.
31. The Customer must comply with any reasonable request by Vodafone concerning the configuration of its devices or use of the Service, provide information reasonably required to provision or support the Service, and use the Service lawfully and in accordance with Vodafone's Acceptable Use Policy.
32. Resale: The Customer may not resell the Service unless it qualifies as an Eligible Person under the Class Licence for the Resale of Retail Telecommunications Services issued by the CRA and has obtained Vodafone's prior written approval. Vodafone may terminate the Service for non-compliance, and the Customer remains responsible for the resulting legal, regulatory and financial consequences.
33. The Customer must ensure that only authorized users access the Service and must maintain the security of its CCTV system, credentials, internal network and Customer-owned equipment.

Tariff Modification Version Control

Tariff Version Number	Effective Date	Tariff Modifications
1	19 October 2026	New tariff