



General Tariff information

Service Provider Name	Vodafone Qatar P.Q.S.C
Tariff Number	C05
Marketing Name of the Retail	Zero Rated Apps and websites
Tariff Type	Permanent
Duration	N/A
Customer Group	Consumer and Business
Tariff Effective Date	16 April 2026
Tariff Version Number	04

Zero-rating means customers can consume content from certain apps or services without that consumption counting towards their data consumption under their plans/credit. Vodafone Qatar currently provides zero rating for the following apps and websites for Vodafone Customers

#	Name of App / Website	Description and availability
1	My Vodafone App	<ul style="list-style-type: none"> Vodafone telecommunications self-service app. Available to all customers. When recharging or purchasing Vodafone Qatar services, standard Postpaid and Prepaid terms and conditions shall apply.
2	Vodafone Website	<ul style="list-style-type: none"> www.vodafone.qa provides customers and non-customers with information about Vodafone Qatar, our product and services, recharge and bill payments as well as eShop. When recharging or purchasing Vodafone Qatar services, standard Postpaid and Prepaid terms and conditions shall apply.
3	ECR App	<ul style="list-style-type: none"> ECR is an internal app used for activating Prepaid, Postpaid and Fixed services for customers. The app is used only by Vodafone retail stores, mass market outlets and direct sales partners for customer registration.
4	e-Top Up	<ul style="list-style-type: none"> e-Top Up app is only used by retail stores, mass market outlets and direct sales partners for customer bill payment and prepaid recharge services.
5	Ehteraz App	<ul style="list-style-type: none"> COVID-19 App-available to all customers.
6	Metrash App	<ul style="list-style-type: none"> MOI App - available to all customers.
7	My Book	<ul style="list-style-type: none"> MyBook is a free service available to all Postpaid customers.
8	Anghami	<ul style="list-style-type: none"> Anghami is zero-rated only for specific customers who are still on the legacy RED plans and are eligible to receive the service free of charge Zero-Rated
9	WhatsApp	<ul style="list-style-type: none"> Free WhatsApp Data for select Business Customers - terms and conditions are provided in the Tariff Documents (B 01)
10	Microsoft 365	<ul style="list-style-type: none"> Terms and conditions for select Business Customers are provided in the Tariff Documents (B 01)
11	Lookout Mobile Security	<ul style="list-style-type: none"> Terms and conditions for select Business Customers are provided in the Tariff Documents. (B 01)

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