



### General Tariff information

<b>Service Provider Name</b>	Vodafone Qatar P.Q.S.C
<b>Tariff Number</b>	C03
<b>Duration</b>	30 November 2021
<b>Marketing Name of the Retail Offer</b>	12 months Complementary Giga TV (Offer)
<b>Tariff Type</b>	Promotion
<b>Customer Group</b>	Consumer
<b>Notification Date</b>	1 September 2021
<b>Tariff Version Number</b>	N/A

- All new customers or customers upgrading their Plans as below (“**Eligible Customer**”) will get the Giga TV Add-On worth QR 20 as complementary; during the period of 1 September to 30 November 2021 (“**Offer Period**”).
- There are 2 categories of Eligible Customer:
  - A: New activation on the GigaHome Fiber Plans:
    - GigaHome Essential 250
    - GigaHome Classic 300
    - GigaHome Premium 450
  - B: Existing customer upgrading to higher plan from below plans:
    - GigaHome Essential 250
    - GigaHome Classic 300
- Eligible Customers agree to a lock in for 12 months to get Giga TV complementary for 12 months (“**Lock-in Period**”).
- After twelve (12) months, the Offer will automatically expire and the applicable monthly rental charge of QR20 for the Giga TV shall apply.
- There will be no upfront fee of QR 50 for Giga TV for the Eligible Customers. If an Eligible Customer disconnects after the Lock-in Period, there will be no penalty. However, if an Eligible Customer disconnects their Plan before the Lock-in Period is over, the Customer will pay a penalty as per the remaining months multiplied by QR 20 as below.
- If the Eligible Customer (category B above) downgrades their plan to GigaHome Essential QR 250 before the Lock-in period is over, the Customer will pay a downgrade fee as per remaining months multiplied by QR 20. The Penalty fee applicable is as below.

<b>Disconnection Month</b>	<b>Penalty</b>
1 Month	QR 240
2 Month	QR 220
3 Month	QR 200
4 Month	QR 180
5 Month	QR 160
6 Month	QR 140
7 Month	QR 120
8 Month	QR 100
9 Month	QR 80
10 Month	QR 60
11 Month	QR 40
12 Month	QR 20



- Alternatively, the Eligible Customer may subscribe to the Giga TV Add On for QR 20/month.
- In case of upgrade or downgrade to GigaHome plans, GigaTV 12 month's complementary promotion will remain till the existing expiry from date of activation.
- Vodafone standard Giga TV Terms and Conditions Apply.