



General Tariff information

Service Provider Name	Vodafone Qatar P.Q.S.C
Tariff Number	C06
Marketing Name of the Retail	Retailer GigaHome Services
Tariff Type	Permanent
Duration	Permanent
Customer Group	Consumer
Notification Date	6 October 2021
Tariff Version Number	1

Definitions

You or Your	means the customer
Vodafone	means Vodafone Qatar P.Q.S.C., commercial registration No. 39656, PO Box 27727 Doha Qatar

1. Tariff Terms and Conditions

- 1.1 Where a product or service, which a customer uses has specific terms and conditions published on our website and/or other marketing material, those specific terms and conditions will also apply.
- 1.2 Vodafone may from time to time offer and publish promotions that modify this tariff document, and such modifications will apply for the stipulated time.
- 1.3 The minimum contractual period shall be three (3) months (“**Minimum Subscription**”) excluding any free promotional months. Cancellation of the Service prior to that time will result in applicable charges due and payable for the entire remaining months of the three (3) months Minimum Subscription period. Additional cancellation charges are detailed in Section 5, below.
- 1.4 Vodafone may as per the Article 3.9 of the Retail Tariff instructions (“**RTI**”) offer up to 20% discount on the products or services from time to time on permanent or promotional basis.

2. Service Description

- 2.1 Vodafone Qatar will segment its retailers (“**Retailer**”) into two tiers Diamond and Platinum (“**Tiers**”) based on their monthly revenue contribution as below:
 - a. Diamond Retailer with recharge sales of QR 70,001 per month and above
 - b. Platinum retailers with recharge sales between QR 25,001 to QR 70,000 per month and above
- 2.2 Diamond and Platinum Retailers will get 50% and 25% discounts respectively on 5G or Fiber plan, these discounts are applicable only on the Plan rental and not applicable on add-ons and other services and cannot be offered to customers.
- 2.3 On reaching the Diamond or Platinum status, Vodafone Qatar’s Account Manager will visit the Retailer and inform them about the offer. If Retailer wishes to avail the offer, they can buy a new Gigahome 5G or Fiber plan from any Vodafone store and inform the account manager by filling in the required forms etc. The Account manager will then send the request to the back office fulfilment team to add the discount to the retailer’s number.
- 2.4 After the initial segmentation, Retailer Tiers will be reviewed on a half-yearly basis and changed based on the last 3 months average recharge sales and the applicable discount will be applied.
- 2.5 Vodafone Standard GigaHome Standard terms and conditions shall apply.



Tariff Modification Version Control

Tariff Modification Version Number	Effective Date	Description of Change
1	5/9/2021	New offer launch
2	6/10/2021	Various clarifications