



General Tariff information

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| Service Provider Name | Vodafone Qatar P.Q.S.C |
| Tariff Number | B 20 |
| Marketing Name of the Retail Offer | Vodafone Office Fixed Voice and Broadband bundle |
| Tariff Type | Permanent |
| Customer Group | Business |
| Duration | N/A |
| Tariff Effective Date | 27/07/2020 |
| Tariff Version Number | 3 |

Definitions

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|----------|--|
| Bit | means the lowest unit of data usage |
| CPE | means the Customer premises equipment |
| KB | means Kilobyte |
| GB | means Gigabyte |
| Mbps | means Megabits per second |
| Vodafone | means Vodafone Qatar, commercial registration No. 39656, PO Box 27727 Doha Qatar |

1. Tariff Terms and Conditions

- 1.1 Vodafone's Business General Terms and Conditions and General Fixed Services Schedule of the Master Service Agreement ("MSA") shall apply.
- 1.2 Vodafone Office Fixed Voice & Broadband bundle ("Business Broadband Service") is available only in those areas where Vodafone has fixed coverage.
- 1.3 Where a product or service that a Customer uses has, specific terms and conditions published on our website and/or other marketing material, those specific terms and conditions will also apply.
- 1.4 Vodafone may from time to time offer and publish promotions that modify this tariff document, and such modifications will apply for the stipulated time.
- 1.5 The minimum contractual period shall be three (3) months ("**Minimum Subscription**") excluding any free promotional months. Cancellation of the Service prior to that time will result in applicable charges due and payable for the entire remaining months of the three (3) months Minimum Subscription period.
- 1.6 Vodafone may as per the Article 3.9 of the Retail Tariff instructions ("**RTI**") offer up to 20% discount on the products or services from time to time on permanent or promotional basis.

2. Service Description

Business Broadband Service enables customers to access the internet through the Vodafone fixed network. Customers will be able to achieve speeds up to 1 Gbps.

3. Vodafone Office ServicePlans¹

| Broadband Plans | Monthly Price |
|-----------------|---------------|
| 15Mbps | QR 400 |
| 50 Mbps | QR 600 |
| 200 Mbps | QR 1100 |
| 500 Mbps | QR 1750 |
| 1 Gbps | QR 1900 |

- 3.1 All these plans will have only internet and no landline voice service. Customers who wish to subscribe for landline voice service will have to pay QAR 150 per month in addition to the plan charges.
- 3.2 Customers with landline subscription will receive unlimited free local minutes to any landline in Qatar, and 200 minutes to any mobile in Qatar.
- 3.3 The following add-ons; one Domain Name of the customer choice with 1 GB Domain space, one Public dynamic IP and Business TV (with FTA channels) are included in the plans and will be activated upon request by the Customer. However the Domain name/Domain space and Public Dynamic IP will not be available on the 15 Mbps plan.
- 3.4 Additional voice lines may be added at a price of QAR130 per month per line with a maximum of 2 additional lines.
- 3.5 Unless stated otherwise, any unlimited calling is subject to fair usage cap of 44,640 minutes per month.

4. Rate Card

| Service | Price per minute |
|---|--|
| National Fixed calls | 0 |
| National Mobile calls from fixed number | QR 0.42 |
| International GCC | QR0.65 |
| All other international calls | QR0.65 or QR1.50 or 2.50 List of countries is available at www.vodafone.qa |

5. Other Charges

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|---------------------------|-------|
| One-off connection charge | QR199 |
| One-off CPE charge | QR199 |

Tariff Modification Version Control

| Tariff Version Number | Effective Date | Tariff Modifications |
|-----------------------|------------------|--|
| FS_BB 1.4 | 17 February 2019 | Clause 1.5 – Amended to clarify pro-rated lock-in. Clause 1 .6 – Added up to 20% discretionary discount. |
| FS BB 1.5 | 28 April 2019 | Clause 1.5 – Amended wording Clause 2 – Changed max speed up to 500 Mbps Clause 3 – Revised BB Plans; grandfathered old plans and added Domain name/additional line. |
| 1 | 21/07/2020 | Tariff number revised |
| 2 | 21/07/2020 | Changes in 3 |
| 3 | 27/07/20 20 | Change in 3, 4 and 5 |

¹ Customers on existing plans can remain until the plan is withdrawn or they decide to migrate to another plan