



General Tariff information

Service Provider Name	Vodafone Qatar P.Q.S.C
Tariff Number	C02
Duration	24 September 2020
Marketing Name of the Retail Offer	GigaHome Summer Offer
Tariff Type	Promotion
Customer Group	Consumer
Notification Date	25 June 2020
Tariff Version Number	N/A

Terms and Conditions

1. All new Vodafone customers (“**Customer**”) can subscribe to the Summer Offer on selected Vodafone Fiber and 5G plans.
2. Customers who subscribe to Summer Offer will get two (2) to three (3) month rent-free depending on their chosen plan (see below).
3. The plans and fees shall apply only to the following:

GigaHome Fibre:

Service	Name of Plan	Benefit
GigaHome Fibre	GigaHome Essential plan	Customer will get two months free + Kids Premium channel for free if customer requests to activate Giga TV.
GigaHome Fibre	GigaHome Classic plan	Customers will get three months free + Kids Premium channel for Free if customer requests to activate Giga TV
GigaHome Fibre	GigaHome Premium plan	Customers will get three months free + Kids Premium channel for Free if customer requests to activate Giga TV

- Giga TV requires a 75 QAR Deposit for the Set Top Box (“STB”) which is refundable.
- All customers opting for GigaTV will get Kids Premium Channels for free, automatically.
- The existing customers on GigaTV will also benefit from Free TV kids Premium channels with no additional costs the Customer will be automatically subscribed and the channels will be available till September 2020.
- If the customer decides to discontinue either the Summer Offer or Giga TV, they must visit Vodafone store to return the STB in good working condition. In case the STB is lost or not in good working condition the Customer will be liable to pay a fee of 450 QR.
- For the 3 GigaHome Fibre plans listed above, the customer will not be charged their normal monthly rental fee until the 3rd or 4th month depending on their chosen plan.

GigaHome 5G

Service	Name of Plan	Benefit
5G	Classic Plan	Customer will get three months free

- The Customer will pay 750 QR as a Connection Fee.
- If after the first month, the customer decides to continue using the 5G Classic Plan, then the Connection Fees will become non-refundable.
- Customer on 5G Classic Plan will not be charged their normal monthly rental fee of QR 375 until the 4th month.
- If the Customer decides to discontinue the Summer Offer, they must visit a Vodafone Store before the first month’s bill is generated to get a Connection Fees refund. They must also return the 5G CPE Router in good working condition. In case the 5G CPE Router is lost or not in good working condition the Customer will be liable to pay a fee of 1800 QR.

General T&Cs



- The offer is available at any Vodafone store or Customers can inquire about the GigaHome promotion by scanning the QR code or by visiting the link on our flyers; brochures; in store and outdoor advertisement where available. However, the Vodafone WhatsApp chat is only available to customers who send a message to Vodafone WhatsApp numbers (31597016, 31597017, 31597018, 31597019 and 31597020). Customers should not respond to messages on WhatsApp from people claiming to represent Vodafone, as Vodafone will never initiate contact with you directly through WhatsApp without your consent as stated above.
- After the free months has expired the three (3) month minimum service period will apply.
- Current list of Free Premium Kids TV channels is as below. This list is subject to change based on content provider sole discretion.

Premium Channels	Genre
Baby TV	Kids
Disney Channel HD	Kids
Disney Junior	Kids
Disney XD	Kids
Nick Jr.	Kids
Nick Toons	Kids
Nickelodeon HD	Kids
OSN Kid Zone TV	Kids

- See more details on the plans see ‘ GigaHome Services Tariff’ at <https://www.vodafone.qa/en/about-us/legal-and-regulatory/tariff-documents>
- Vodafone’s GigaHome General Terms and Conditions apply.