



General Tariff information

General Tariff information Service Provider Name	Vodafone Qatar P.Q.S.C
License	Public Fixed Telecommunications Networks and Services License
Tariff Number	EPP 1.3
Generic Name	Ethernet VPN 1.0
Marketing Name of the Retail Offer	Ethernet VPN
Tariff Type	Permanent
Customer Group	Business
Tariff Notification Date	20 February 2019
Tariff Effective Date	20 February 2019
Tariff Version Number	FS 2.1

Ethernet VPN offer

1. Definitions

Ethernet Access	means the connectivity between a Site and the Network.
Ethernet Private Line or EPL	point-to-point services are suitable for customers simply wishing to connect one site to another
Ethernet Virtual Connection or EVC	means a data transmission path across the Network connecting selected Customer Sites.
Ethernet Virtual Private LAN Service or EVPLS	allows customers to create native Ethernet layer 2 any-to-any topologies for their WANs.
Ethernet Virtual Private Line or EVPL	point-to-multipoint services are suitable for customer's wishing to connect several sites back to a hub site.
In/Out of Contract	means that traffic which is within the contracted bandwidth for that class of Service and marked "In Contract" will be carried. Traffic that exceeds the contracted bandwidth for that Class of Service is marked "out of Contract" and will be dropped if the Network is oversubscribed.
Local Access Circuit	refers to the connection between the Customer Premises and a Telecommunications Operator's nearest network node / point of presence (variously called a PoP, Local Exchange or Central Office)
NTE	means the Vodafone Network terminating equipment at an End User's Site, excluding any Ethernet cable which may be provided;
Standard	means (for the purposes of the Order Form) that one Ethernet Access will be provided from the Vodafone PoP to the Customer Site. The Ethernet Access may be either Port Based or VLAN Aware.

2. **Tariff Terms and Conditions**

- 2.1 Vodafone's Business General Terms and Conditions and General Fixed Services Schedule of the Master Service Agreement ("MSA") shall apply.
- 2.2 Vodafone Service is available only in those areas where Vodafone has fixed coverage. However, currently Vodafone is unable to provide this service in the Pearl development.
- 2.3 Where a product or service which a Customer uses has specific terms and conditions published on our website and/or other marketing material, those specific terms and conditions will also apply.
- 2.4 Vodafone may from time to time offer and publish promotions that modify this tariff document, and such modifications will apply for the stipulated time.
- 2.5 The minimum contractual period shall be three (3) months ("Minimum Subscription"). Cancellation of the Service prior to that time will result in applicable charges due and payable for the entire the remaining period of the Minimum Subscription period.
- 2.6 Vodafone may as per the Article 3.9 of the Retail Tariff instructions (RTI) offer up to 20% discount on the products or services from time to time on a permanent or promotional basis.

3. **Service Description**

Vodafone Ethernet VPN is a private Ethernet based VPN service based on Ethernet industry standards. Vodafone Ethernet VPN ("the Service") comprises end to end connectivity between Vodafone NTE at Customer Sites, providing the Customer with the ability to connect its Sites together. The Service operates over Ethernet Accesses which connect the Sites to the Network. The Service allows the Customer to create its own extended virtual local area networks ("Virtual LAN" or "VLAN") between the sites. Vodafone will install and use Vodafone NTE for Vodafone's own use in connection with the Service; no other Equipment is provided by Vodafone to the Customer with the Service.

The Service requires the Customer to have Ethernet VPN Access (EVA) which provides the physical connectivity to the Network and Ethernet Virtual Connections (EVC) which define the connectivity between customer sites. The Service can be ordered as Ethernet Private Line (point-to-point), Ethernet Virtual Private Line (hub and spoke) or Ethernet Virtual Private LAN Service (any to any) configurations.

4. **Service Delivery**

Vodafone will install the core component and the required local access circuit and conduct a series of tests on the Vodafone provided Services to confirm that the Service is operational. Vodafone will start to monitor the Service and provide repair and reporting in accordance with this Annex when the Customer has called the Service Centre and confirmed that all required Customer Equipment has been connected to the Service.

5. Pricing and Charges

Vodafone Line - For whole circuit multiply by 2		
Bandwidth (Mbps)	Installation	Rental Charges – per End
1	100	4,450
2	100	5,130
5	100	8,125
10	100	8,335
20	100	10,165
50	100	15,300
100	100	20,185
200	100	23,460
500	100	32,995
1000	100	41,505

Vodafone LAN - For whole circuit multiply by 2		
Bandwidth (Mbps)	Installation	Rental Charges – per end
1	100	3,785
2	100	4,360
5	100	6,905
10	100	7,085
20	100	8,640
50	100	13,005
100	100	17,155
200	100	19,940
500	100	28,045
1000	100	35,280

Other Charges

Type	Frequency	Price
Order cancellation charges	One-off	QR500
Order amendments charges	One-off	QR500
Order modification charges	One-off	QR500
Transfer of service charge	One-off	QR500
Moving premises charge	One-off	QR500
Excess Construction charges (ECC)	One-off	Time-Based
Time-related charges	One-off	Time-Based

Tariff Modification Version Control

Tariff Modification Version Number	Effective Date	Description of Change
E FS 2.2	20 February 2019	Article 2 – added 20% discount.