

**General Tariff information**

Service Provider Name	Vodafone Qatar Q.S.C
License	Public Fixed Telecommunications Networks and Services License
Tariff Number	Corporate Voice: SIP Trunking 1.0
Service Name	Corporate Voice: SIP Trunking
Tariff Type	Enterprise
Notification Date	29 August 2013
Tariff Effective Date	29 August, 2013
Tariff Version Number	FS 3.0

**Corporate Voice: SIP Trunking**

1. **Definitions-** The following definitions apply, in addition to those in the General Business Terms and Conditions and the General Fixed Services Schedule of the MSA.

<b>DID</b>	Means Direct Inward Dialling. Vodafone, at customer request, allocates a range of numbers associated with one or more phone lines. Its purpose is to allow the customer to assign a personal number to each employee, without requiring a separate phone line for each.
<b>CPE router</b>	Means Customer Edge Router which is typically installed at customer premises. It connects to the provider edge router.
<b>PBX</b>	Means Private Branch Exchange - a private telephone network used within an enterprise. Users of the PBX share a certain number of outside lines for making telephone calls external to the PBX.
<b>PSTN</b>	Public Switched Telephone Network - is the world's collection of interconnected voice-oriented public telephone networks, both commercial and government-owned.

**1. Tariff Terms and Conditions**

- 1.1 Vodafone's General Business Terms and Conditions and the General Fixed Services Schedule of the Master Service Agreement ("MSA") apply.
- 1.2 Vodafone service is available only in those areas where Vodafone has fixed coverage. However, currently Vodafone is unable to provide this service in the Pearl development.
- 1.3 Where a product or service which a Customer uses has specific terms and conditions published on our website and/or other marketing material, those specific terms and conditions will also apply.
- 1.4 Vodafone may from time to time offer and publish promotions that modify this tariff document, and such modifications will apply for the stipulated time.
- 1.5 The minimum contractual period shall be three (3) months ("Minimum Subscription"). Cancellation of the Service prior to that time will result in applicable charges due and payable for the entire three month Minimum Subscription period.

**2. Service Description**

- 2.1 A SIP trunk is a service, comprised by a predefined number of voice channels, offered by Vodafone to set up communications between a customer PBX and the PSTN. The CPE Router for Vodafone's SIP trunking, enterprise customers, will be provided by Vodafone. Vodafone will extend the SIP trunking connectivity to a customer's premise. Vodafone will

install and configure the CPE Routers at the customer premise. Customer will be responsible for PBX connection to Vodafone CPE and for PBX configuration and maintenance.

- 2.2 **Service Delivery:** Vodafone will install the core component and the required local access circuit and conduct a series of tests on the Vodafone provided Services to confirm that the Service is operational. Currently Vodafone is unable to provide this service in the Pearl development.

### 3. Pricing and Charges

SIP Channels	Included DIDs	Installation QAR	Monthly Charge per Channel QAR
<30	100	850	120
30+	100	850	100

Additional DIDs	Charge QAR
100	500

Zone	Price
GCC, MENA	1.00
Main Europe, USA, Oceania and Asia	1.50
ROW	2.00
ROW Premium	3.00
Thuraya	6.00
Satellite	30.00
Local Mobile	0.25
Ooredoo Fixed	0.10
Vodafone Fixed	Free

### Other Charges

Type	Frequency	Comments
Deposit charge	One-off, in advance	Refundable and adjustable after service termination
Discounts	Ranging from 0-100%	Linked to customer spend commitments
Order cancellation charges	One-off	
Order amendments charges	One-off	
Order modification charges	One-off	
Transfer of service charge	One-off	
Moving premises charge	One-off	
Excess Construction charges (ECC)	One-off	
Time-related charges	Time-based	