

General Tariff information

Service Provider Name	Vodafone Qatar Q.S.C
License	Public Fixed Telecommunications Networks and Services License
Tariff Number	IP VPN 1.0
Service Name	IP VPN
Tariff Type	Business
Notification Date	29 August 2013
Tariff Effective Date	29 August 2013
Tariff Version Number	FS 2.0

IP VPN Offer**1. Definitions**

IP VPN (LAYER 3 VPN)	is a to 'point to multipoint' service, which is suitable for customers having multiple locations and want to interconnect these sites
Customer Edge (CE or CPE) router	the CE router is typically installed at customer premises. It connects to the provider edge (PE) router.
Provider edge (PE) router	is the router placed on the edge of the operator IP VPN core cloud (MPLS)
MPLS	Means Multiprotocol Label Switching (MPLS) which is a mechanism in high-performance telecommunications networks that directs data from one network node to the next based on short path labels. The labels identify virtual links between distant nodes rather than endpoints and form virtual tunnels between locations
Class of Service	a parameter used in data and voice protocols to differentiate the types of payloads contained in the packet being transmitted (as defined in the product IP VPN Class of service can be Bronze, Premium or Gold)
Standard Cable(s)	mean the standard connecting cables
VPN	means Virtual Private Network

1. Tariff Terms and Conditions

- 1.1 Vodafone's General Business Terms and Conditions and the General Fixed Services Schedule of the Master Service Agreement ("MSA") apply.
- 1.2 Vodafone service is available only in those areas where Vodafone has fixed coverage. However, currently Vodafone is unable to provide this service in the Pearl development.
- 1.3 Where a product or service which a Customer uses has specific terms and conditions published on our website and/or other marketing material, those specific terms and conditions will also apply.
- 1.4 Vodafone may from time to time offer and publish promotions that modify this tariff document, and such modifications will apply for the stipulated time.
- 1.5 The minimum contractual period shall be three (3) months ("Minimum Subscription"). Cancellation of the Service prior to that time will result in applicable charges due and payable for the entire three month Minimum Subscription period.

2. Service Description

- 2.1 IP VPN enables customers to virtually have a private network across geographically distant locations through a shared network topology. IP VPN provides IP connectivity across different domestic and international sites of the customer. Vodafone deployed shared MPLS core (VPN cloud) can be used for providing the connectivity across these sites. Customer's routers are not required to be aware about the MPLS cloud present in the core network. The CE Router for Vodafone's IP VPN Service will be provided by Vodafone. Vodafone will extend the connectivity to the premises from the MPLS core for each site of the customer. Vodafone will install and configure the CE Routers at the customer's premise. Vodafone will be responsible for monitoring, configuration changes and upgrade of the CE Router.
- 2.2 **Service Delivery:** Vodafone will install the core component, the required local access circuit and conduct a series of tests on the Vodafone provided services to confirm that it is operational. Vodafone will monitor the Service and provide repair and reporting in accordance with the Service Description when the Customer has called the Service Centre and confirmed that all required Customer Equipment has been connected to the Service. Currently Vodafone is unable to provide this service in the Pearl development.

3. Pricing and Charges

Bandwidth (Mbps)	Installation	Bronze Package (QR)	Silver Package (QR)	Gold Package (QR)
1	2,000	3,850	4,235	4,815
2	2,000	4,450	4,895	5,565
5	2,000	5,650	6,215	7,065
10	4,000	6,900	7,590	8,625
20	4,000	8,200	9,020	10,250
50	4,000	13,300	14,630	16,625
100	4,000	17,500	19,250	21,875
200	4,000	21,300	23,430	26,625
500	4,000	28,500	31,350	35,625
1000	4,000	36,000	39,600	45,000

Other Charges

Type	Frequency	Comments
Deposit charge	One-off, in advance	Refundable and adjustable after service termination
Discounts	Ranging from 0-100%	Linked to customers spend commitments
Order cancellation charges	One-off	
Order amendments charges	One-off	
Order modification charges	One-off	
Transfer of service charge	One-off	
Moving premises charge	One-off	
Excess Construction charges (ECC)	One-off	
Time-related charges	Time-based	