

**General Tariff information**

Service Provider Name	Vodafone Qatar Q.S.C
License	Public Mobile Telecommunications Networks and Services License
Tariff Number	BES1.00
Service Name	BlackBerry® Enterprise Service
Tariff Type	Business
Notification Date	01 November 2010
Tariff Effective Date	01 November 2010
Tariff Version Number	BES1.01

**Tariff Version Control**

Tariff Version Number	Notification Date	Effective Date	Tariff Modifications
BES1.01	01 November 2010	01 November 2010	BlackBerry® Enterprise Service

Definitions	<p>“Freedom Accounts” means our Freedom method of payment. You can choose to pay for your Freedom account with no limit or with a monthly limit,</p> <p>“Freedom Account with no limit” means the payment method where your credit card or bank account is charged automatically with a new Freedom plan every 30 days or when your value reaches QR 2.00, whichever happens first.</p> <p>“Freedom Account with a monthly limit means” the payment method where your credit card or bank account is charged with a Freedom plan automatically every 30 days. If you use up your value before the 30 day period ends we will not automatically charge you again until the 30 day period expires.</p>
Tariff Terms and Conditions	<ul style="list-style-type: none"> <li>BlackBerry® Enterprise Service is available on both Freedom Accounts.</li> <li>If customers use BlackBerry® services in a very excessive manner or in a way that could negatively impact our network, Vodafone reserves the right to contact the customer and request that they alter their use of the BlackBerry® services. If the usage of the BlackBerry® service continues to be extreme, Vodafone may apply additional charges to the customer’s account to cover the additional use.</li> <li>Data roaming will be charged at standard data roaming rates.</li> <li>Normal rate card prices will apply for all calls, SMS messages and MMS messages.</li> <li>Vodafone Business Terms and Conditions shall apply.</li> </ul>
Service Description	BlackBerry® Enterprise Service
Features	<p>The BlackBerry® Enterprise Service allows mobile users to access communications and information wirelessly, including:</p> <ul style="list-style-type: none"> <li>Email – Wirelessly extends existing enterprise email using automatic BlackBerry® push delivery.</li> <li>Instant Messaging – Increase communication and collaboration with mobile access to enterprise instant messaging systems.</li> <li>Personal Information Management – Complete wireless synchronization of calendar, address book, tasks and notes keeps mobile workers up-to-date.</li> <li>Enterprise Data – Wirelessly enables enterprise applications, intranets, data stores and back-end systems, including customer relationship management (CRM), sales force automation (SFA), field service automation (FSA), network and systems</li> </ul>

	management (NSM), business intelligence and more. <ul style="list-style-type: none"> <li>It provides advanced BlackBerry® smartphone business features with no software license fees or additional per user license fees, and works with a Vodafone Freedom Account.</li> </ul>	
Tariff Table	<b>Price</b>	<b>BlackBerry® Allocation</b>
	150/month	One month access to BlackBerry® Enterprise Service (BES) and mobile Internet per user
	1000/month	One month access to BlackBerry® Enterprise Service
	12,000 one off	BlackBerry® server software and 1 user license
	16,500 one off	BlackBerry® server software and 20 user licenses
	450 one off	Additional 1 user license
	2,000 one off	Additional 5 user licenses
	3,500 one off	Additional 10 user licenses
	14,500 one off	Additional 50 user licenses
	26,000 one off	Additional 100 user licenses
Service Provider obligations	N/A	
Customer obligations	N/A	