

## **General Tariff information**

Service Provider Name	Vodafone Qatar P.Q.S.C
Tariff Number	B21
Marketing Name of the Retail	IoT SIM Plans
Tariff Type	Permanent
Duration	Permanent
Customer Group	Business
Notification Date	19 April 2023
Tariff Version Number	2

#### **Definitions**

You or Your means the customer

Vodafone Means Vodafone Qatar P.Q.S.C., commercial registration No. 39656, PO

Box 27727 Doha Qatar

Data only SIM means the SIMs that allows data access only (with limited or no voice

service).

## 1. Tariff Terms and Conditions

- 1.1 Where a product or service, which a customer uses has specific terms and conditions published on our website and/or other marketing material, those specific terms and conditions will also apply.
- 1.2 Vodafone may from time to time offer and publish promotions that modify this tariff document, and such modifications will apply for the stipulated time.
- 1.3 The minimum contractual period shall be three (3) months ("Minimum Subscription") excluding any free promotional months. Cancellation of the Service prior to that time will result in applicable charges due and payable for the entire remaining months of the three (3) months Minimum Subscription period. Additional cancellation charges are detailed in Section 7, below.
- 1.4 Vodafone may as per the Article 3.9 of the Retail Tariff instructions ("**RTI**") offer up to 20% discount on the products or services from time to time on permanent or promotional basis.

# 2. Service Description

- 2.1 Vodafone Qatar provides IoT SIM Plans in different bundles for customer to use for their Machine to Machine ("**M2M**") or Internet of Things ("**IoT**") applications.
- 2.2 In case of activated SMS service following charges apply:
  - Local SMS 30 Dhms
  - International SMS 60 Dhms

## 3. Post-paid Accounts

3.1. All IoT SIM Plans are Data only SIM. Data provided in the plans are local data and any data outside the plan shall be as per the Standard Postpaid Business Mobile Tariff.



3.2. The Customer may have multiple connections on the same Postpaid account. All connections will have the same Bill Cycle.

#### 4. Plans

- 4.1 Each End User connection will have a monthly subscription Plan as per the IOT SIM Plan charges below.
- 4.2 Plans will be renewed for all End User connections on the Bill Cycle date which is the 1st or 15th of the each month.
- 4.3 Plans will be valid until the end of each Bill Cycle. Any unused value will be forfeited at the end of the Bill Cycle.
- The Customer can purchase or change the selected Postpaid Plans anytime during a Bill Cycle. The Customer will be liable for any remaining charges on the initial Plan up to the date of the change. Charges for the new Plan for the first month will be pro-rated against the next Bill Cycle. Customers deactivating or upgrading a plan during a Bill Cycle will forfeit the remaining value within the current Plan.

## 5. Roaming

- 6.1 The Customer may only use the Plan outside the State of Qatar:
  - i. upon Vodafone prior written approval;
  - ii. to a maximum of thirty (30) calendar days ("Roaming Duration"); and
  - iii. subject to compliance with the rules and regulations in the overseas jurisdiction in which they are being used (including roaming regulations).
- 6.2 Standard roaming charges will apply when the Plan is used outside of the State of Qatar. If Customer exceeds the Roaming Duration, then Vodafone shall have the right to suspend and/or terminate the Plan or any part of it.

# 6. Charges

The IOT SIM Plans charges are as below:

	Data Packages	Price per month in QR
SIM bundles	IoT 20MB	10
	IoT 50MB	15
	IoT 100MB	20
	IoT 250MB	35
	Out of Bundle Charges	0.85 per MB of local data
	Roaming	Standard rate as per the Business Mobile tariff.



# **Tariff Modification Version Control**

Tariff Modification Version Number	Effective Date	Description of Change
1	6 October 2020	New IoT SIM plans launched
2.	19 April 2023	New sub clause 2.2