

## **General Tariff information**

Service Provider Name	Vodafone Qatar P.Q.S.C
Tariff Number	C02 & C01
Marketing Name of the Retail Offer	Daily free Ramadan Gift on My Vodafone App & Lucky Draw
Tariff Type	Promotion
Customer Group	Consumer
Duration	13 April 2024
Tariff Effective Date	13 March 2024
Tariff Version Number	N/A

- All Vodafone Consumer Prepaid and Consumer Postpaid Voice<sup>1</sup> Customers ("Customers") will receive the Daily free Ramadan Gift ("Gift") during the duration of the promotion exclusively through the My Vodafone App ("Promotion") as below.
- Customers will randomly receive one of these free benefits: free local data (up to 100MB), free local minutes (up to 5 local Mins) or free yearly subscription to Vodafone MyBook application. The validity for the Gift is same day of opting in and for Postpaid Voice customers the Gift benefits takes precedence.
- Customers can claim only one Gift per day and no recharge is required to get this Gift.
- Customers must opt-in (accept offer) through My Vodafone App to receive the Gift. To download the My Vodafone App visit <a href="https://www.mva.qa">www.wf.qa/app</a>.
- Once the customer accepts the Gift, they will receive a confirmation by SMS.
- The Gift will be visible on the My Vodafone App Offer Page to all customers until the customer accepts the offer. Upon offer acceptance, the customer will not be able to see the Gift until the next day.
- Customers (Postpaid Voice or Prepaid) who accept the Gift will also be automatically eligible for a chance to win one of five (5) Samsung S24 handsets as part of the lucky draw on 23 April 2024 ("Lucky Draw").
- Upon selection, the winners of the Lucky Draw must visit Vodafone's Msheireb office in person, with the valid and active Vodafone number under th Customers own QID and valid QID. The time and date for prize collection will be communicated to the winner via call and SMS.
- Customers must adhere to the specified date and time set by Vodafone to collect their Prize. Alternatively, they may request an extension with a valid reason.
- Winners of the Lucky Draw should collect their prize within ninety (90) days of receiving notification (by call or SMS). Failure to do so will result in forfeiture of the prize by Vodafone. Any unclaimed cash prize rewards will be donated to Qatar Charity after ninety (90) days.
- Vodafone's General Competition T&C apply<sup>2</sup>.
- Vodafone's standard Prepaid & Postpaid terms and conditions apply.

<sup>&</sup>lt;sup>1</sup> Excludes Postpaid customers on MBB or other Data only Plans.

<sup>&</sup>lt;sup>2</sup> https://www.vodafone.qa/en/about-us/legal-and-regulatory/terms-and-conditions#tnc