

## **General Tariff information**

Service Provider Name	Vodafone Qatar P.Q.S.C
Tariff Number	C05
Marketing Name of the Retail	Zero Rated Apps and websites
Tariff Type	Permanent
Duration	N/A
Customer Group	Consumer and Business
Tariff Effective Date	05 September 2023
Tariff Version Number	02

Zero-rating means customers can consume content from certain apps or services without that consumption counting towards their data consumption under their plans/credit. Vodafone Qatar currently provides zero rating for the following apps and websites for Vodafone Customers

#	Name of App / Website	Description and availability
1	My Vodafone App	<ul> <li>Vodafone telecommunications self-service app. Available to all customers.</li> <li>When recharging or purchasing Vodafone Qatar services, standard Postpaid and Prepaid terms and conditions shall apply.</li> </ul>
2	Vodafone Website	<ul> <li>www.vodafone.qa provides customers and non-customers with information about Vodafone Qatar, our product and services, recharge and bill payments as well as eShop.</li> <li>When recharging or purchasing Vodafone Qatar services, standard Postpaid and Prepaid terms and conditions shall apply.</li> </ul>
3	ECR App	<ul> <li>ECR is an internal app used for activating Prepaid, Postpaid and Fixed services for customers.</li> <li>The app is used only by Vodafone retail stores, mass market outlets and direct sales partners for customer registration.</li> </ul>
4	e-Top Up	e-Top Up app is only used by retail stores, mass market outlets and direct sales partners for customer bill payment and prepaid recharge services.
5	Ehteraz App	COVID-19 App-available to all customers.
6	Metrash App	MOI App - available to all customers.